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deafscotland | Bi-Monthly Newsletter for deafscotland Members

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## Scottish Sensory and Equality Conference & Awards 2019 – Friday 15 March 2019

deafscotland's

Scottish Sensory and Equality  
Conference and Awards 

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2019 Communication  
for all

### **The Scottish Sensory and Equality Conference 2019**

We held our Scottish Sensory and Equality Conference 2019 on Friday 15 March in Glasgow at the DoubleTree by Hilton Hotel Glasgow Central in Cambridge Street.

In partnership with [Disability Equality Scotland \(DES\)](#), the theme for the day was “communication for all”. Almost 200 delegates attended the conference. We had nine workshops covering all aspects of inclusive communication and over 30 stalls filled the marketplace.

Our keynote speaker was Simon Pitts, CEO of STV. We also had presentations from Tony Murphy of Phonak and Dr Paul Hart of Sense Scotland.

We would like to take this opportunity to give a huge thank you to all our sponsors for the Conference and the Awards as well as to everyone who attended one or both of the events. You all helped to make these two of the biggest and best events seen in the deaf sector in Scotland.

Now we start planning for next year! More information will be available on our website before the end of the summer.

## **The Scottish Sensory and Equality Awards**

The Scottish Sensory and Equality Awards championed organisations and individuals across Scotland who are helping to build a Scotland that works for everyone by breaking down language, communication and physical barriers to active citizenship.

deafscotland and Disability Equality Scotland (DES) held the 2019 Scottish Sensory and Equality Awards after the Scottish Sensory and Equality Conference. Kelly-Ann Woodland, “STV News at 6” newsreader, was the host for the evening.

We had entertainment from the deaf choir, [Signed Songs R Us](#), who signed our new theme music, “Communication”, written and performed by [Lady Geraldine](#). The single is available to download [here](https://itunes.apple.com/us/album/communication-single/1451378556) (<https://itunes.apple.com/us/album/communication-single/1451378556>) with all profits going to deafscotland’s “**communication for all**” campaign.

There were **nine awards** in total: eight publicised before the ceremony and a surprise award given on the night. The nominations came from across Scotland and were in support of many different people and organisations. The full list of nominees is on the deafscotland website: <http://deafscotland.org/what-we-do/events/the-scottish-sensory-and-equality-awards/>

**Category 1:** Sensory and Equality Champion of the Year (the person who has made the greatest contribution to sensory loss and equality in Scotland) Sponsor: 3-Fold

**Winner:** Sally Shaw – Ideas for Ears

Runner Up: Stephanie Rose – Police Scotland

**Category 2:** Inclusive Communication Champion of the Year (the person who has made the greatest contribution to communication for all in Scotland) Sponsor: Royal Bank of Scotland (RBS)

**Winner:** Kim Hartley Kean – Royal College of Speech and Language Therapists

Runner Up: Davie Morrison – NHS 24

**Category 3:** Outstanding practice, innovation and dedication to sensory loss and inclusion in a specific local area (organisation / community group) Sponsor: Sutherland Business Solutions Ltd

**Winner:** Glasgow Disability Alliance

Runners Up: Lochaber Access Panel; Perth and Kinross Access Panel; and Stirling Access Panel.

**Category 4:** Outstanding practice, innovation and dedication to sensory loss and inclusion in Scotland (national organisation) Sponsor: STV

**Winner:** Royal Blind

Runners Up: Sign Language Interactions for hosting contactSCOTLAND-BSL; and Erskine

**Category 5:** Multi-sensory and inclusive communication approach in communications (accessible information for all people) in a specific local area (organisation / community group) Sponsor: TPAS

**Winners:** Renfrewshire Council Mile End Centre jointly with Renfrewshire Hard of Hearing Group

Runner up: Forth Valley Sensory Centre

**Category 6:** Multi-sensory and inclusive communication approach in communications (accessible information for all people) in Scotland (national organisation) Sponsor: ITV Signpost

**Winner:** Scottish Parliament Public Information and Resources

Runners Up: Disability Equality Scotland; and SCOVl

**Category 7:** Outstanding approach to promoting partnership working across all services for people with a sensory loss and/or a disability in a specific local area (organisation / community group) Sponsor: ScotRail

**Winners:** Glasgow Health and Social Care Partnership (HSCP) and NHS GGC with the Mental Health project

Runners Up: West Dunbartonshire HSCP; and Fife Sensory Impairment Sub Group

**Category 8:** Outstanding approach to promoting partnership working across all services for people with a sensory loss and/or a disability in Scotland (national organisation) Sponsor: Scottish and Southern Electricity Networks

**Winners:** Generations Working Together; and Scottish Public Information Forum

Runners Up: Scottish Men's Shed Association; and NHS Health Scotland BSL Working Group

**Category 9: Special Award** for 10 years collaboration resulting in the British Sign Language (Scotland) Act 2015 and contactSCOTLAND-BSL

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**Winners:** Davie Morrison, NHS 24 and Mandy Reid, former employee of deafscotland.

**Photographs** will be available on the deafscotland website soon.

## **Cross Party Group on Deafness (CPGD)**

The next meeting will be held on Wednesday 5 June 2019 at the Scottish Parliament, Edinburgh at 1.00pm-2.30pm.

More information will follow for members of the group. If you want to join the CPGD, please email the convenor, Mark Griffin MSP, copying in [admin@deafscotland.org](mailto:admin@deafscotland.org) so we can add your request to the next meeting agenda.

## **Mental Health Programme 2019 – Launch**

Following on from our work last year on mental health issues for people with a hearing loss, we will be launching our new Mental Health programme on Friday 12 April 2019 in Dundee. Invitations have been sent out.

## **Deaf Awareness Week 2019 – Any plans?**

Deaf Awareness Week is from Monday 6 to Sunday 12 May this year. If you are holding an event, please let us know so we can include it in the members' news.

## National Council Meeting – Hold the date!

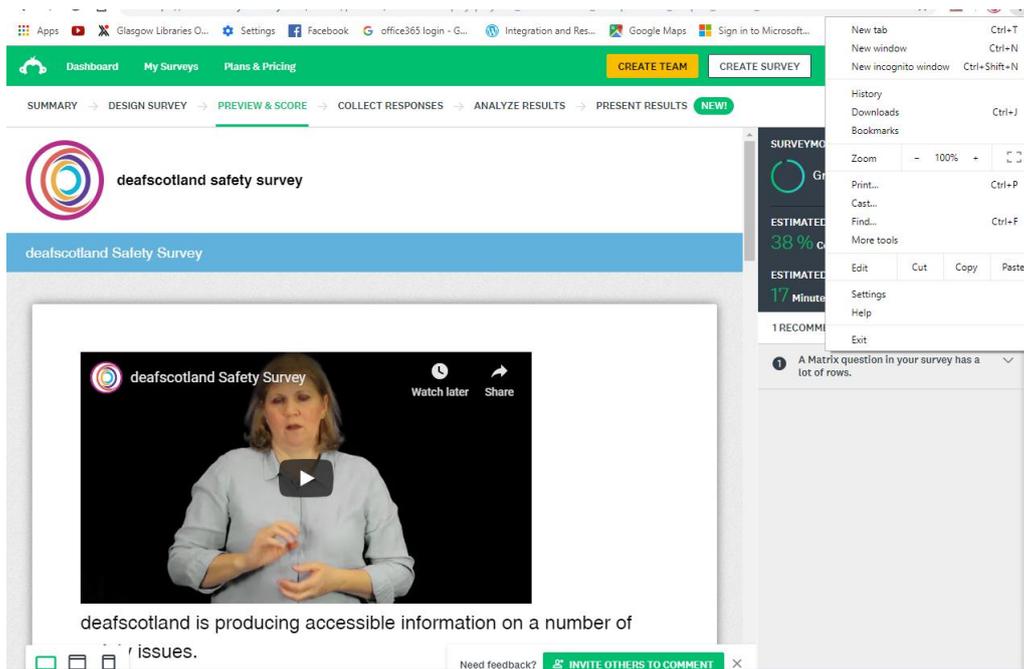
The next National Council meeting will be held on Tuesday 14 May 2019 in Falkirk at the Forth Valley Sensory Centre. Eligible members will be notified nearer the time about the agenda.

## Safety Survey is now live!

Our safety survey is now live. Please go to <https://www.surveymonkey.co.uk/r/ZSKVN7V> to take part.

This survey will take no longer than 10 minutes and will give us information on who knows what about personal safety and what gaps there are on how to stay safe. There is a BSL translation available alongside the English version.

\* If several people are filling in the survey from the same computer, you might have to clear the browsing history so that everyone can take part.



## Membership for 2019-2020

We will be sending out more information about membership for this year. There is more information about the changes on our website at

<http://deafscotland.org/who-we-are/our-membership/>

## **Disclosure: Protecting Vulnerable Groups (PVG)**

If you have staff who will be working with children and/or vulnerable adults they will need to be a member of the PVG Scheme.

Need your PVG forms signed off? Come to deafscotland to get them done. Or make an appointment and we will come to you if you have several members of staff needing forms completed.

For more information about PVGs and to book an appointment go to: <http://www.scod.org.uk/disclosure-for-working-with-protected-groups/>.

## **deafscotland's Virtual Museum**

Our Virtual Museum is starting to take shape. We have objects ready to be displayed and we are already planning the launch. We are still looking for volunteers to help us fill the museum with information, stories and artefacts relating to deafness in Scotland. If you want to be involved, contact Stewart Campbell on [media@deafscotland.org](mailto:media@deafscotland.org).

## **BSL translation**

We have translated our news / information into BSL (British Sign Language). Please use this link below to our YouTube page to find the information:

<https://www.youtube.com/watch?v=HzYyjD0J5Zk&list=PL7TPJkTbihG-n85DH011a2eIXS5w97DIt>

Best wishes, Janis & deafscotland Team

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## **From the Health and Social Care Alliance Scotland (The ALLIANCE)**

### **Humans of Scotland Campaign**

The ALLIANCE is currently running a project that gives a voice to those living with long term conditions, disabilities, as unpaid carers and those working to provide support and services, through storytelling.

The project is social media based with stories being shared on Instagram, Facebook, Twitter and also on The ALLIANCE's website to reach as many people as possible. The stories take the form of a short body of text of 300 words and an accompanying photograph.

Here is a link to a call for stories on our website for more information: <https://www.alliance-scotland.org.uk/blog/news/human-of-scotland-series-call-for-stories/>

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## **From Queen Margaret University BSL / English Interpreting Landscape Review**

Queen Margaret University is conducting research on behalf of the Scottish Government. This research is directly connected with actions on the British Sign Language National Plan 2017-2023, which follows on from the British Sign Language (Scotland) Act 2015.

The Government would like to know more about the landscape of British Sign Language (BSL) interpreting in Scotland to better inform their policy decision-making in relation to British Sign Language, and to inform those responsible for their own British Sign Language Plans.

One element of this research is a survey for public bodies, which can be found at this link:

<https://qmu.onlinesurveys.ac.uk/bslenglish-interpreting-landscape-public-bodies>

The survey has 32 questions, and should take you no longer than 30 minutes to complete. The survey questions explore the way you contract interpreting services, how you book interpreters and the demand you

have for BSL interpreting. There is a link within the survey should you wish to return to it and complete it at a later date.

All public bodies are encouraged to complete the survey and submit it by the deadline of 22nd April 2019.

The results of the BSL/English Interpreting Landscape Review will be reported to the Scottish Government in October 2019.

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## **From Scottish Government Delivery of Disability Assistance to start in 2020**

Responsibility for all devolved benefits, including their funding, will sit with the Scottish Government from 1 April next year, with delivery for disability benefits rolled out shortly after.

The system will have a redesigned application process and significantly fewer face to face assessments, which will be carried out through the agency by qualified assessors and audio-recorded as standard. There will be rolling awards with no set end points and those with fluctuating health conditions will not face additional reviews due to regular changes in needs related to their condition. We will also move the burden of collecting information from the client to Social Security Scotland.

For the full report click the following link:

<https://news.gov.scot/news/delivery-of-disability-assistance-to-start-in-2020>

## **Weekly Roundup**

### [The news this week](#)

First Minister Nicola Sturgeon announced £2 million is available to help more businesses in Scotland prepare for Brexit.

Infrastructure Secretary Michael Matheson called on the UK Government to match his funding commitment for the Borderlands Inclusive Growth Deal.

Vulnerable families are set to benefit from new funding to support households in financial hardship.

[Read all this week's stories more.](#)

## **From Scottish War Blinded**

Scottish War Blinded is a long-established charity that provides free support to those who have served at any time in the Armed Forces and who now have a sight impairment that is having an impact on their independence.

While we support a small number of individuals who lost their sight as a result of their service, most people left the Forces many years ago and now have an age-related condition such as macular degeneration, glaucoma or others. National Service ended in 1960 but until then, most young men and many women completed sometime in the Forces: for those now in their late 70s and above, asking if they are a veteran could be the passport to services that could transform their lives.

The aim of all our services is to maintain and increase our members' independence and improve their quality of life. We have 15 outreach workers who cover the whole of Scotland. They visit members to offer advice and information on coping with sight loss, free specialist VI equipment to enable independence and links to other relevant local services.

**We can offer additional financial support, respite and sitting services, funding for house adaptations and many social opportunities for veterans who may have become be isolated as their sight has deteriorated.**

In addition, we have two centres in Paisley and West Lothian where our members can go on to take part in training to cope with sight loss, regaining lost skills and learning new ones.

More information is available at [www.scottishwarblinded.org](http://www.scottishwarblinded.org).

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## **From Edinburgh Council**

### **Launch of the Edinburgh Hearing Loss Directory**

This is a list of services available for adults in Edinburgh who have lost their hearing and use English, most of whom will use hearing aids.

<http://www.edinburgh.gov.uk/hearingloss>

If you are a Deaf BSL user, there's a [BSL local plan](#) and information about services is available on the [Deaf Action website\(external link\)](#).

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## **From NHS Greater Glasgow and Clyde**

### **MENTAL HEALTH PROJECT WINS NATIONAL AWARD**

We issued a press release on the success of a Mental Health project which helps Deaf people access mental health services which won the outstanding approach to partnership working across all services category at the Scottish Sensory and Equality Awards.

<https://www.nhsggc.org.uk/about-us/media-centre/news/2019/03/mh-deaf-project-award/#>

## **eHEALTH INNOVATIONS**

There are a number of innovative eHealth projects going live across GGC and last week we highlighted two which are helping patients get their care more locally. The first is a joint project with NHS Western Isles. One of our orthopaedic surgeons, Grzegorz Sianos, who specialises in hand surgery, is offering video conference clinics in collaboration with physiotherapists in NHS Western Isles that allows patients in the isles to receive their initial assessments via video, in order to prevent unnecessary travel to mainland Scotland.

The second eHealth innovation is the introduction of remote video consultations on physiotherapy for patients with respiratory conditions which has now gone live in the north sector of NHSGGC. Thanks to a new streamlined approach to physiotherapy advice patients can seek information virtually rather than physically attending a traditional clinic setting. Accessing the service through an app from a phone, PC or tablet, allows the patient to remain at home or work and get the physiotherapy advice and support they need for their condition.

You can find out about all these stories and more by visiting <https://www.nhsggc.org.uk/about-us/media-centre/>

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## From NHS Inform

Please see attached link to the NHS Inform website whom we have been working with over the last few weeks to deliver a campaign message to raise awareness of the 1<sup>st</sup> year anniversary of the legislation. This will run on their public facing website from 18 March [today] till end of April.

<https://www.nhsinform.scot/campaigns/1st-anniversary-of-aac-legislation>

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## From Citizens Advice Scotland

Citizens Advice Scotland is publishing the report *Making it Easy: Simpler Registration for Consumers in Vulnerable Situations* which can be found at the following link:

<https://www.cas.org.uk/publications/making-it-easy-simpler-registration-consumers-vulnerable-situations>

Some of the key findings and recommendations are summarised below.

The primary research with consumers in vulnerable situations, that Ipsos Mori Scotland undertook for CAS, and on which many of our recommendations are based is also available to download.

*Making it Easy: Simpler Registration for Consumers in Vulnerable Situations*

People can be vulnerable at different stages in our lives. When we are, we are likely to need water, light and heat more than ever. In this country we are entitled to receive extra help, such as receiving additional support during a power cut. However, receiving this support relies on people being registered for it.

Our key findings are that:

1. There is good practice and positive customer experience in this area – with significantly increasing registration numbers and

corresponding uptake of non-financial support services in parts of some sectors – particularly energy.

2. However there is not yet an integrated approach between essential service providers and the public sector, in ensuring that all those eligible and wishing to receive additional support are aware of registration, or of the services available, and that numbers registered are maximised.

We make broad recommendations around:

1. Identifying and engaging with consumers in vulnerable situations
2. Simplifying the current registration process
3. Data cleansing

CAS also make short and medium term sector specific recommendations to energy companies, Scottish Water, Ofgem, Scottish Government and the UK Government – which are summarised in the table on page 3 and are described in more detail from page 37.

Our key recommendation is that:

A dedicated public/private sector working group should be convened to drive forward simpler registration for consumers in vulnerable situations, and to co-ordinate a number of strands of the other separate recommendations. Such a working group could also consider developing possible long-term solutions for an integrated registration process, or portal, and possibly a universal annual registration scheme offering consumers added control of their data.

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## **Update to Scottish Government Model Private Residential Tenancy Agreement**

The Scottish Government has recently published updated versions of the model Private Residential Tenancy Agreement, Easy Read Notes, and Statutory Terms Supporting Notes. This update takes account of changes to data protection laws, as well as other minor edits and clarifications.

Updated pdfs for each document can be accessed on the Scottish Government's website as follows:

### **Model Tenancy Agreement:**

<https://www.gov.scot/publications/scottish-government-model-private-residential-tenancy-agreement/>

**Easy Read Notes:**

<https://www.gov.scot/publications/easy-read-notes-scottish-government-model-private-residential-tenancy-agreement/>

**Statutory Terms Supporting Notes:**

<https://www.gov.scot/publications/private-residential-tenancy-statutory-terms-supporting-notes-essential-housing-information/>

The downloadable output of the Scottish Government's model tenancy agreement tool has also been updated with these changes.

**The Model Tenancy Agreement tool can be found here:**

<https://www.mygov.scot/tenancy-agreement-scotland/>

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## **From Inclusion Scotland Disabled Leadership Network- Steering Group Applications open**

Following on from the 'Disabled Leadership' survey ,we are excited to announce that applications for the steering group are now open!

**The purpose of the steering group is to help shape the network, and ensure it is accessible to all disabled people. Members of the steering group will also be able to influence on the aims of the network and have input on its activities.**

We would be very grateful if you could share this information with your members/ in your newsletter etc.

For more information and to access the application form please click the link below;

<https://inclusionScotland.org/disabled-leadership-network-steering-group-applications-open/>

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## **From Research Institute for Disabled Consumers (RiDC)**

Product reviews written by and for Deaf people – prize draw!

Rate it! is a website that offers disabled and Deaf people a space to share their knowledge, views and reviews of products (both specialist and mainstream) that can help to make life easier.

All the reviews are written by people who've used the products to help them live independent lives.

Find out more at <https://rateit.ridc.org.uk/faqs/>

There's a BSL video on this page, which how you can help others as well as check out products you're interested in.

Rate it! is a great place for members of the Deaf community to share knowledge about products.

Already, there are a number of relevant reviews, including:

The Oticon Zest, a digital hearing aid

The Phonak Roger EasyPen, a discreet microphone which links to any hearing aid

We're asking Deaf people to share your knowledge with others as well as reading our reviews. Tell people which products you'd recommend to a friend – or warn them about.

**Monthly Prize Draw! At the end of every calendar month, we have a prize draw of £100 in UK high street shopping vouchers. Each accepted review counts as one entry.**

### **Rate it! is partnership working in practice**

Rate It! has been developed in partnership by the Research Institute for Disabled Consumers (RiDC), Leicestershire Centre for Integrated Living and Enabled by Design with support from the DRILL research programme funded by The Big Lottery Fund.

**Rate it! is monitored by RiDC to ensure that only reviews written by real people are online.**

**Tried it? Love it - or hate it? Then Rate it! Share your knowledge and spread the word – thank you**

**For more information:**

<https://www.facebook.com/RiDCUK/>

@RiDC\_UK

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## **From SignVideo Clydesdale & Yorkshire Bank Launches New Service For Deaf Or Hard Of Hearing Customers**

CYBG has introduced a new free service, for customers who are deaf or hard of hearing and use British Sign Language (BSL), to access telephone banking.

In partnership with SignVideo, CYBG has launched a video relay service (VRS) that is designed to instantly connect deaf or hard of hearing BSL users to a professional interpreter via a video link. The interpreter then calls our customer service helpline and relays the conversation between the customer and the advisor.

The service can be accessed via a video call using tablets, smartphones, computers and laptops, requiring no additional software for the bank or the user.

SignVideo pioneered this VRS solution in the UK and their client list now includes Barclays, BT, Sky, Sainsbury's and many more.

**Gavin Opperman, Group Customer Banking Director**, said:

“At CYBG we want to ensure that all our customers have confidence that they will be able to carry out their day to day banking and easily access our products and services. With this in mind, we are delighted to announce our partnership with SignVideo and the improved services we can offer our customers who use British Sign Language.

“Launching the video relay service (VRS) is a step forward in our ongoing journey to provide equal banking for all and it will make a real difference to our deaf or hard of hearing customers, who use British Sign Language.”

Click [HERE](#) to view the news in British Sign Language.  
(<https://www.youtube.com/watch?v=OZHa27IJ7BI&feature=youtu.be>)

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## From Deaf Links **CALLING ALL SIGNING CHOIRS!**

The next Signing Choir Competition, in 2019 will be held in **Dundee**, hosted by Signed Songs R Us. It will take place on **Saturday 18<sup>th</sup> May 2019** in The Caird Hall, Dundee, the **first time the competition has been held in Scotland!**

The National Signing Choir Competition takes place to showcase the talents of the Signing Choirs that exist in the UK.

The competition consists of two categories, The Junior Category who compete for the John A Stephens Trophy and the Open Category (18 and over) who compete for the Morgan Astill Inspiration Trophy. The aim of the competition is to give Signing Choirs chance to showcase their talents and compete on a national level with other choirs in the UK. It is held yearly and is given to Choirs in the North of the Country one year and the South the following to ensure that choirs unable to travel far have the opportunity to showcase their talents at least once every two years.

Should you belong to a choir who wishes to take part in the National Signing Choir Competition, please complete an entry form and **return by 9<sup>th</sup> March 2019**. Entry forms and more information is available from the website: <https://nationalsigningchoircompetition.org/entry-form/>

### **Signing Choirs – What exactly are they?**

A number of people have been asking; they are choirs that perform like any other choir but rather than sing with their voices, they sing with their hands in British Sign Language, while telling a visual story behind the song they are “Singing”.

Singers express the song through the pitch, tone and emotion of their voices, Signing Song performers do the same with their hands, body and facial expressions, it is a visual spectacular for the senses. So if you are not in a choir, **save the date** and come along and experience a fabulous night of visual music!

## From University of St Andrews

Please see letter below:

Hello,

I am a fourth year student at the University of St Andrews, undertaking a Senior Honours project in Psychology to investigate the attitudes and experiences of hearing parents of deaf children.

As such, I am in search of participants and wondered whether you could provide assistance in getting in touch with families within your society's network. If you would be willing to support my request, I can provide you with participant recruitment flyer and advertisement material for social media as required, as well as a participant information sheet. You may wish to pass these on to any families that might be available to participate in the research.

The aim of the project is to explore the ways in which raising a hearing-impaired child with either an oral or signed approach can impact communication and behaviour in the family. The investigation will focus on the experiences of hearing parents of hearing-impaired children and their attitudes toward the diagnosis and education of their child. To this end, parents will participate in a one-on-one interview with myself lasting up to an hour. Only the parents will be involved in the research process.

The interviews will be audio recorded and then transcribed (whereupon the audio recordings will be destroyed). The analysis of the data will contribute to my final honours dissertation which will be finalised in April 2019. All the data will be securely stored indefinitely in the University of St Andrews database.

If you would like any further information, please see the attached participant information and project rationale documents. You may also contact myself or my supervisor, Dr. Erin Robbins, if you would like to discuss the project further (contact details below).

This project has been reviewed by the UTREC ethics board and has been granted ethical approval (approval code PS14045; see attached letter).

Thank you very much for considering my request.

Kind regards,

Gabrielle Ward

Contact Information: [gw47@st-andrews.ac.uk](mailto:gw47@st-andrews.ac.uk)

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## EVENTS

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### **From the British Society of Audiology BSA Annual Conference 2019**

#### **Translating Research into Practice**

Wednesday 5 June 2019

Molineux Stadium, Wolverhampton

**Register NOW at <https://www.thebsa.org.uk/events/event/bsa-annual-conference-2019/>**

We are pleased to announce that the British Society of Audiology Annual Conference, entitled **Translating Research into Practice**, will be taking place on **Wednesday 5 June 2019** at the **Molineux Stadium in Wolverhampton**.

The BSA Annual Conference continues to be the leading UK scientific forum to bring together clinicians and researchers who have an interest in hearing, tinnitus and balance.

This event promises to offer delegates the latest in audiology research, education and expertise, with inspiring speakers and informative sessions.

**This event is FREE for BSA members and only £45 for non-members.**

**For more information and to register visit <https://www.thebsa.org.uk/events/event/bsa-annual-conference-2019/>**

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## **From Historic Environment Scotland Stirling Castle BSL Tours**

Join us to explore the Castle with Deaf tour guide John Hay, whose BSL tour will be translated into English by interpreter Linda Duncan. The tour will run at 10:30am and is included in the admission price. On the same day at 3pm, we're running a free BSL tour of the Engine Shed - Scotland's national conservation centre. You can buy your tickets on the day or book your place in advance.

Tours will take place on: Saturday 13 April; Saturday 22 June; and Saturday 5 October

For further information about the BSL tours, please contact:  
Historic Environment Scotland Interpretation **Sally Gall**,  
[sally.gall@hes.scot](mailto:sally.gall@hes.scot)

The link to the event online:

<https://www.stirlingcastle.scot/whatson/events/british-sign-language-tours/>

The link directly to the video detailing the events:

<https://www.youtube.com/watch?v=s5L7rbyTrc>

## **Edinburgh Castle**

Explore Edinburgh Castle and Edinburgh's Deaf history with Deaf tour guide John Hay, whose BSL tour will be translated into English by interpreter Linda Duncan. Tours will run at 10am, 12noon and 2:30pm and are included in the admission price. You can buy your tickets on the day or book your place in advance.

Tours will take place on: Saturday 11 May, and Saturday 21 September.

<https://www.edinburghcastle.scot/whatson/events/british-sign-language-tours>

Here is the link directly to the video detailing the events-

[https://www.youtube.com/watch?v=yPP6\\_fRkLJw](https://www.youtube.com/watch?v=yPP6_fRkLJw)

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## **From National Galleries Scotland BSL tours at National Galleries of Scotland**

Welcome to our exciting new programme of upcoming BSL tours, March to September 2019. All of our tours for adults are led by a Deaf guide in BSL. There will be a Deaf volunteer to greet you, and all participants are invited to enjoy light refreshments in our education rooms afterwards.

For more information on various BSL tours:

<https://mailchi.mp/nationalgalleries/bsl-march2019?e=2732580272>

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## **From TPAS Scotland Annual Conference & AGM 2019**

The Tenant Participation Advisory Service Scotland are holding their annual conference and AGM 2019 at the Fairmont Hotel, St Andrews. From **Friday 6 December** until **Sunday 8 December**.

More information will be made available soon.

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## **From Tayside Deaf Hub Signed Songs R Us Saturday 18 May 2019**

Signed Songs R Us are a Tayside sign language choir that translate a wide range of songs and music into British Sign Language (BSL) so that Deaf and hearing people can experience the joy of music through the rich visual language of BSL. We are committed to promoting awareness of Deafness and BSL in a positive, enjoyable and fun way, particularly now that BSL has finally been recognised as an official and indigenous language in Scotland and protected in law through the BSL (Scotland) Act 2015. Signed Songs R Us are supported through local registered charity Deaf Links.

Signed Sign R Us have had the honour of being asked to host the UK National Signing Choir Competition in Dundee which will be the first time it has ever been held in Scotland. It will take place on the **evening of Saturday 18 May 2019** in the **Caird Hall, Dundee** and we feel this is a fabulous opportunity to showcase all that Dundee has to offer to people attending from all over the UK.

As part of this we are delighted to offer local businesses and attractions the opportunity to advertise on the main stage and in the competition programme. We would like to offer your business the following options of being involved in supporting this exciting and unique event.

### **Gold**

Full screen advert at the Welcome Ceilidh and Supper on Friday 17 May 2019 (night prior to the competition)

Full screen advert on-stage prior to the competition start and during breaks on Saturday 18 May 2019

Full page advert in competition programme

Acknowledgement of sponsorship in Social Media postings

6 tickets for the National Signing Choir Competition on Saturday 18 May 2019

6 tickets for the Welcome Ceilidh and Supper on Friday 17 May 2019

**Cost £1000**

### **Silver**

Half screen advert at the Welcome Ceilidh and Supper on Friday 17 May 2019 (night prior to the competition)

Half screen advert on-stage prior to the competition start and during breaks on Saturday 18 May 2019

Half page advert in competition programme

Acknowledgement of sponsorship in Social Media postings

4 tickets for the National signing choir competition on Saturday 18 May 2019

4 tickets for the Welcome Ceilidh and Supper on Friday 17 May 2019

**Cost £750**

### **Bronze**

Quarter screen advert at the Welcome Ceilidh and Supper on Friday 17 May 2019 (night prior to the competition)

Quarter screen advert on-stage prior to the competition start and during breaks on Saturday 18 May 2019

Quarter page advert in competition programme

Acknowledgement of sponsorship in Social Media postings

2 tickets for the National signing choir competition on Saturday 18 May 2019

2 tickets for the welcome ceilidh and supper on Friday 17 May 2019

**Cost £500**

**Please make all cheques payable to Signed Songs R Us**

If these sponsorship offers do not meet your requirements you can consider a donation of your choosing to support the first National Deaf choir competition 2019 to be held in Scotland. Any donations are gratefully received, and your business will have a special mention in our event programme.

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## **From West of Scotland Deaf Children Society**

### **Youth Group:**

12<sup>th</sup> April 2019 - Pizza Night (Please be there for 7pm to get the order in)

23<sup>rd</sup> April 2019 - Challenge Night

10<sup>th</sup> May 2019 - Go Karting

21<sup>st</sup> May 2019 - TBC

7<sup>th</sup> June 2019 - Drama

18<sup>th</sup> June 2019 - Circus Skills

These sessions will be held at Deaf Connections from 7pm until 9pm (Trip venues will be confirmed nearer the time)

£3 per person

### **Saturday Sign/Activity Club:**

**Saturday, 6<sup>th</sup> April 2019**

Spring Holiday – No Club

**Saturday, 13<sup>th</sup> April 2019**

Spring Holiday – **No Club**

**Saturday, 20<sup>th</sup> April 2019**

Easter Weekend – No Club

**Saturday, 27<sup>th</sup> April 2019**

Welcome Back – At the Adelphi

Times remain at 10 am to 12 pm in **Room 8 at the Adelphi unless otherwise stated. Requested Donation is £3.00 weekly per child.**

Please let us know if you are unable to attend.

Contact Carol on 07709 230783

We look forward to seeing you. Carol, Iain, Charlene, Rachel, Sarah, Stewart, Abbie, Rachel & Jac

**The Saturday Club is funded by the Better Breaks - Short Break fund**

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## **From Hearing Link Scotland LinkUp Groups – dates announced for 2019**

Hearing Link will host two LinkUp groups in Scotland later this year for people living with hearing loss and their partners or family members.

The programme will take place on the following dates:

### **Edinburgh – 27 - 29 September**

If you are struggling to manage your hearing and would find it helpful to share your experiences with like-minded people, then please get in touch.

LinkUps are led by experienced volunteers who have a sensitive understanding of what it means to live with hearing loss, many of whom also have personal experience. These courses aim to give you, a partner, family member or friend the information to help you each better manage the changes hearing loss can bring.

Communication support will be made available including hearing loops and Speech-To-Text-Reporting (STTR) where you can follow what is being said on a screen.

Accommodation and meals are provided. All you need to cover is your own travel costs.

To find out more about LinkUps and to register your interest in attending, visit [www.hearinglink.org/services/linkups](http://www.hearinglink.org/services/linkups).

Alternatively email [helpdesk@hearinglink.org](mailto:helpdesk@hearinglink.org).

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**From Royal College of Physicians of Edinburgh**  
**Royal College of Physicians of Edinburgh**  
**1<sup>st</sup> Annual Quality Governance Conference**  
**10<sup>th</sup> May 2019**

I would like to draw your attention to our forthcoming 1 day conference, which may be of interest to you and/or your colleagues. As you will know well, the governance of our health service has never been more topical. That is why the Royal College of Physicians of Edinburgh is bringing together some of the leading experts in healthcare governance to offer fascinating and practical, insight into how quality governance can drive excellence. This conference will explore what quality governance is, its importance and the practical steps we can all take to improve the services we deliver for patients.

As well as featuring prestigious keynote speakers on healthcare governance, the programme will include a series of practical and expert-led workshops, as well as patient representatives and, of course, those working in the service. The World Health Organisation, who are taking a keen interest in the College's work in this area, will be in attendance and leading a session.

Issues that will be discussed include:

International perspectives on healthcare governance

What quality governance can mean to patients

How greater diversity within Boards and management improves the health system

You will hear from the UK and Europe's foremost authorities in this field including:

Sir Alan Langlands, former Chief Executive of the NHS in England and Vice Chancellor of the University of Leeds

Dr Ihor Perehinets, former Deputy Health Minister of Ukraine and current Programme Director for Health Systems and Public Health at WHO

Dr Marius Buiting, a leading expert in healthcare improvement in the Netherlands

Book now for this one day conference, and take advantage of the [early bird discount](#).

## From Glasgow Film Theatre

Please see below for details of the upcoming D/deaf and Hard of Hearing friendly screening at Glasgow Film Theatre along with some social media copy. If you can share the info with your groups and channels that would be hugely appreciated!

We also have a brand new Visible Cinema and Captioned screenings specific Enewsletter and it would be wonderful if you could encourage your networks to sign up to this too. Please find some social media copy for this below too. If you need anything else at all please let me know.

### **Visible Cinema: Wild Rose – Thursday 18 April (18.15)**

Visible Cinema is a D/deaf and Hard of Hearing friendly film programme: a captioned or subtitled screening is followed by a post-film discussion with integrated BSL and Speech To Text Service. [Read FAQs here](#). Jessie Buckley shines as Rose-Lynn Harlan, a Glaswegian single mum trying to become a county music star in Nashville in the crowd-pleasing Wild Rose. All tickets £6.00.

<https://glasgowfilm.org/shows/visible-cinema-wild-rose-15>

### **April Facebook Copy:**

This month, join @Visible Cinema at GFT for a captioned screening of the crowd-pleaser Wild Rose, a big-hearted film that unfolds in some of the Glasgow music scene's landmark locations, and features a standout performance from Jessie Buckley.

<https://www.facebook.com/events/740407576360148/>

### **April Twitter Copy:**

#VisibleCinema at @glasgowfilm is a D/deaf and Hard of Hearing friendly programme. On Thu 18 April, see Jessie Buckley shine in a captioned screening of crowd-pleaser #WildRose - a big-hearted film that unfolds in some of the Glasgow music scene's landmark locations. <https://glasgowfilm.org/shows/visible-cinema-wild-rose-15>

### **Enewsletter Twitter Copy:**

Sign up to the @glasgowfilm monthly #VisibleCinema and captioned enewsletter to be the first to hear news and updates about Visible Cinema events and captioned screenings at Glasgow Film Theatre: [glasgowfilm.org/enewsletters](https://glasgowfilm.org/enewsletters)

## From V&A Dundee

### V&A Dundee Access Tours

V&A Dundee runs accessible tours for visitors with sensory loss. We offer monthly British Sign Language interpreted tours for D/deaf visitors and live described tours for those with a visual impairment.

These guided tours run on the first Monday and second Sunday of every month and have a capacity of 15 people. Tickets are free, can be booked online and be used by groups or individuals.

All tours run in the afternoon but the timings of each will vary slightly depending on the type of tour it is. We recommend people arrive 5- 10 minutes before the tour is due to start.

The three tours available are:

**Creating V&A Dundee** – the incredible story of the building’s design and construction\*

**The Scottish Design Galleries** – our permanent collection showcasing over 500 years of Scottish creativity and innovation

**Our major exhibitions** – please check our website for more information

If you would like more information on any of these tours or what other facilities V&A Dundee has for visitors with sensory loss, please contact the museum on 01382 411611 or email [access@vandadundee.org](mailto:access@vandadundee.org)

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## From Scottish Sensory Centre

### Cytomegalovirus (CMV) Information Session

**Tuesday 21 May 2019: 9.30 am - 12.30 pm**

This session will be of interest to teachers of the deaf, speech and language therapists, and all other professionals supporting deaf pupils.

CMV, or Cytomegalovirus, is a common virus that can infect people of all ages. CMV can pose serious risks to unborn babies. It is one of the leading causes of hearing loss in children and one of the main causes of childhood disability.

This information session will focus on Cytomegalovirus and its impact on children and families, and include:  
CMV from a medical perspective.

Impact on hearing.  
Parental experience of CMV.  
Question and answer session.

**Presenters:** Dr Ruth Henderson, Associate Specialist, Community Child Health, Edinburgh, and Sharon Wood, Project Manager, CMV Action.

**Course fee:** FREE

**Closing date:** 7<sup>th</sup> May 2019

Course Applications are available to download from the following link:

<http://www.ssc.education.ed.ac.uk/courses/deaf/dmay19a.html>

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## **Deaf Equality & Accessibility Forum (South Lanarkshire)**

### **Post advert: SOCIAL PRESCRIBING OFFICER**

£33930 pro rata, 21 hours per week, one year fixed term contract, D.E.A.F. Hamilton office, with travel throughout South Lanarkshire

The Deaf Equality & Accessibility Forum (DEAF) was recently established as a registered charity to improve the condition of life for people who are Deaf, Hard of hearing and Deafblind people in South Lanarkshire through providing access to information and advice, educational and training opportunities, recreational and leisure pursuits and by raising awareness of issues affecting those with hearing impairments. Through our forum we aim to challenge negative attitudes and discriminatory practices to enable deaf and hard of hearing people to contribute to shaping the policies which affect their lives and to ultimately improve the social inclusion of such people. Also involve with the South Lanarkshire Council with the National BSL plan.

The role is to deliver a Social Prescribing service specifically for South Lanarkshire Deaf, deafblind and hard of hearing residents. This includes implementing patient referrals from participating GPs and other primary care health professionals, providing holistic assessments, co-designing a social prescription program to improve health and well-being outcomes for individuals with the longer-term outcome of reducing the number of clinical /medical interventions required. He provides facilities for recreational or other leisure-time occupations in the interests of social welfare, with the aim of improving conditions of life. Previous experience as a Front office manager or office administrator would be an advantage. A successful Co-Ordinator should also have experience with a variety of office software (email tools, spreadsheets and databases) and be able to accurately handle administrative duties.

To be considered for this innovative role, you will:

Be a native BSL user or have acquired a Level 6 qualification in BSL

To enable Deaf, Hard of hearing and Deafblind people to contribute in shaping the policies which affect their lives

To work to challenge negative attitudes and to combat discriminatory practices

To campaign for equal opportunities for Deaf, Hard of hearing and Deafblind people

To improve the social inclusion of Deaf, Hard of hearing and Deafblind people

Excellent organisational, administrative and presentation skills

Knowledge and experience in grant applications

Ability and experience of writing reports, minutes

Knowledge of office administrator responsibilities, systems and procedures

Excellence knowledge of High ICT skills, including graphic, print & web design

Knowledge of the Equality Act, BSL Act, National BSL plan and other relevant legislation

If you are looking for a challenging role of 'Co-Ordinator' which will make a difference to Deaf, Hard of hearing and Deafblind residents, we would love to hear from you.

Contact details for application form: D.E.A.F. - email:

[admin@deafsouthlanarkshire.org.uk](mailto:admin@deafsouthlanarkshire.org.uk) or by text 07795 198 450.

The closing date for applications are on 3th May 2019. The shortlisting process will be decided on 8th May 2019.

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## **New Public Appointments Vacancies! From NHS Tayside Want to make a difference in your local NHS community?**

NHS Tayside is looking for two people to join it's Boards.

### **What's involved?**

These are challenging, rewarding and worthwhile opportunities that will take up around 8 hours a week and also up to 4 years in the first instance. In return, you will be paid £8,416 a year. You will also get reasonable travel and subsistence costs, dependent carer expenses and support to help you carry out your duties.

### **Can I apply?**

We want to hear from people with a diverse range of skills, backgrounds and knowledge – you do not need to be a health expert or have previous experience of being on a Board.

You do need to have a commitment to helping us improve the health and wellbeing of the people living in Tayside. If this is you, we would like to hear from you.

For more information and to apply please see: <http://bit.ly/2SAJyFQ>

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## **Scottish Ministers are seeking applications for the post of Cathraiche (Chair) of Bòrd na Gàidhlig The Future of Gaelic in Scotland**

Bòrd na Gàidhlig is the national language body. It is a statutory Non Departmental Public Body established under the Gaelic Language (Scotland) Act 2005 and is responsible for safeguarding the future of Gaelic in Scotland, for promoting the use and understanding of the Gaelic language and for developing and supporting Gaelic education and culture.

We have a clear ambition for a strong Gaelic language in Scotland and there are equally high expectations from the Gaelic community. This role requires someone who shares this ambition and can take Bòrd na Gàidhlig forward with robust language planning at the heart of its activity.

For more information see: <http://bit.ly/2lYkg4J>

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## **The Poverty & Inequality Commission are looking for up to eight new members to join their Board.**

This is an exciting opportunity to work with a new public body and influence policy to reduce poverty and inequality in Scotland, working closely with a range of stakeholders, including local authorities, health boards and business, to do so.

The Commission will collectively hold the Scottish Government to account on their progress in tackling poverty and inequality. It also has a lead role in considering the impacts of actions by others on poverty and inequality in Scotland, providing constructive challenge as appropriate. Across the Commission's work, it will seek to influence stakeholders effectively to deliver change.

To apply please see: <http://bit.ly/2SU0gAh>

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## **The Scottish Ambulance Service Board are looking for two Board Members**

The Scottish Ambulance Service (SAS), at the frontline of NHS Scotland, provides an emergency and non-emergency service to people across mainland Scotland and its island communities. As a national board, we offer a vital link for patients and the wider NHS supporting service change and development through a paramedic-led emergency service with enhanced clinical skills and competencies. Our core function is to respond to patients when they need us, provide clinical treatment and care, and ensure patients are routed quickly and efficiently to the care they need.

As a non-executive member of this Board, you will have a key role in supporting the delivery of the organisation's strategic direction in addition to contributing to scrutinising performance, and discharging governance and accountability functions. You will be offered the training you need to make a strong contribution.

In filling **one** of these posts we are particularly looking for individuals with the following:

Relevant financial, risk and audit experience

For **both posts**, you must be able to demonstrate:

NHS Scotland Values

Ability to communicate effectively

Ability to influence decision making and challenge constructively

Ability to build effective relationships with people who have competing interests

Ability to analyse and review complex issues

Ability to contribute to 'bigger picture' (eg strategic) thinking

**Remuneration:** £8,416 per annum

**Location:** Edinburgh

**Closing date:** Friday 12 April 2019

For further information of these appointments, please see: <http://bit.ly/2OkuxqZ>

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## **The Accounts Commission are looking for a Deputy Chair**

The Accounts Commission is the independent public watchdog for holding councils to account for their spending and performance.

This is an exciting time for the Accounts Commission, with a number of developments shaping its work. There are radical changes in the public sector – including councils, health service and other national bodies – to enable it to best address the challenges facing Scotland. The next two years will see the Commission undertake a significant review of how it reports on council performance, provides assurance to the public, and helps councils to improve.

**Remuneration:** £279.18 per day

**Location:** Edinburgh

**Closing date:** Friday 19 April 2019

For further information of this appointment, please see: <http://bit.ly/2OkvMq9>

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# **AWARENESS**bites



## **AWARENESSbites online Deaf Awareness course**

<http://www.scod.org.uk/scod-training/awarenessbites/>

deafscotland has teamed up with **AWARENESSbites** to provide quality online learning and development to front-line and public facing staff who may not be able to attend face-to-face training courses.

### **We are offering two packages:**

Learn at your own speed – login and logout when suits and restart where you left off.

#### **The Package Contents:**

##### **Green package – £15 per user**

- Aimed at those who require to know the basics and may come across a deaf or deafblind person occasionally. This package can easily be completed in under 2 hours.

##### **Purple package – £28 per user**

- Aimed at those who would require a little more detail and understanding and meet deaf or deafblind people more frequently within their day to day service provision. This package can take between 2.5 – 3.5 hours depending on activities taken.

If you would like to purchase packages, please contact us directly at [admin@deafscotland.org](mailto:admin@deafscotland.org).

We would consider an organisational discount that offers value for money for large numbers of users.

# **Positive Mental Health in Children & Young People**

**Tuesday 30 April 2019**

This course will be of interest to teachers of visual impairment, teachers of the deaf, class teachers, support for learning teachers and assistants, educational psychologists, social workers, and parents/carers.

Mental health is a key ingredient in helping children to become successful learners, confident individuals, responsible citizens and effective contributors. Without positive mental health, children and young people are at risk for a range of difficulties. But how does positive mental health develop, and how can we help children and young people who are struggling?

While this one-day course does not train you to become a mental health professional, it will give you an invaluable understanding of mental health and relevant strategies to support young people. Key learning will include:

What is mental health? Why does it matter?

The neuroscience of brain development.

Impact of toxic stress and early life adversity ('Adverse Childhood Experiences').

Links between mental health and behaviour – how can we help?

Mental health 'red flags' – when to refer on for further support.

Secondary stress and self-care.

**Presenter:** Frances Griffin, Place2Be Consultant trainer in Teacher Education.

**Cost:** FREE

**Restrictions:** 25 places

**Venue:** SSC, Edinburgh

Course application forms are available to download from the following link:

<http://www.ssc.education.ed.ac.uk/courses/general/gapr19.html>

## **UK Parliamentary Questions**

Nothing to report due to ongoing Brexit matters.





## Copy Deadline for the Next Issue

As always, the deadline is the end of this month.

Please forward your contributions for the next bulletin to:  
[admin@deafscotland.org](mailto:admin@deafscotland.org).

We are happy to publish details about your news, information, events, training courses and conferences. Please send us the **English text** you want to be included in the bulletin.

If **you are not a member of deafscotland** and would like to advertise an event, training courses or conferences, please contact us at [admin@deafscotland.org](mailto:admin@deafscotland.org) before you send us the English text as there will be an admin charge.

### deafscotland Disclaimer

Where appropriate, information sources for the bulletin are noted in each article. Opinions expressed are not necessarily those of deafscotland. We cannot accept responsibility for the accuracy of information. No endorsement of services, events or products is intended or implied.

## Information for inclusion in the deafscotland Bulletin

We appreciate the time that you take to send us your training information, events, and news articles for the deafscotland bulletin. Sometimes we are not getting enough information, sometimes the information is not clear, and at other times, we have a great article, but no contact details.

In order that we get the information we need to put in the bulletin and you reach your intended audiences, we have put together a template that we would appreciate it if you use to send us information / articles.

We cannot use posters, but we are willing to “share” your posts on our Facebook and re-tweet your “tweets” on our Twitter account. You might have information on your website or YouTube or Vimeo in BSL – please share the links, so that we can.

Organisation Name	
Article / News Item	(Maximum 400 words)

Important date(s)	
Contact details for the bulletin	
Link(s) in social media – Facebook, Twitter, YouTube	
Organisation's Logo (if you want it included)	