



# deafscotland Bulletin Mid-June 2019

We want the bulletin to be accessible therefore we **CANNOT** use the information in the form of posters, PDF, JPEG, GIF or publisher in the bulletin.

**\*\*PLEASE NOTE: at the end of this bulletin is a template. If you want the information included in future bulletins, please copy and use this template. If the information is not sent to us in the template, we will not include it.\*\***

Thank you.

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## deafscotland | Bi-Monthly Newsletter for deafscotland Members

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### **Exciting news about contactSCOTLAND-BSL!**

deafscotland is very pleased and delighted to see contactSCOTLAND-BSL is now available 24 hours and it's 'VRS For All' too. This has empowered BSL users to be more independent. You can order your own takeaway, sort out your own car insurance, call a decorator to paint your house or even book a taxi in BSL!

Well done to all involved for making this happening! Exciting times ahead! For more information, check out the news section!

### **deafscotland Bulletin update – making changes!**

You said, we've watched and listened! deafscotland will be making a number of changes to our future Bulletin newsletters. This will start from July 2019 onwards.

Changes are:

- 1.) Going back to monthly circulation
- 2.) Adding in a new category – 'Funding Opportunities'
- 3.) New deadline for next monthly edition – 24th day of the month
- 4.) More film clips from deafscotland news section

If we've missed anything or you have an idea, please get in touch with us by email: [admin@deafscotland.org](mailto:admin@deafscotland.org).

## **deafscotland Training Programme**

At the start of June, we launched our new training programme. We offer a wide range of training: face-to-face and online - in areas such as **deaf awareness; human rights; working with integrated boards;** and **communication for all.**

Members will get a discount. For more information or to book a place on a course, please go to our website: <http://deafscotland.org/what-we-do/training/>.

### **Bespoke training**

We also offer bespoke training. If you have more than 10 members of staff you would like to receive training, then why not contact us to arrange a course delivered using examples specific to the work that you do. You might not have 10 members of staff, but you could share the cost with a partner organisation, so that both organisations benefit.

To request a meeting to discuss (which can be done through Skype / FaceTime if you are not in the Glasgow – Edinburgh area), please email [admin@deafscotland.org](mailto:admin@deafscotland.org).

### **Your training**

As a member organisation, do you offer training and want to publicise it? Please email your course details in the template at the end of this bulletin and we will include them in the bulletin training section by emailing us [admin@deafscotland.org](mailto:admin@deafscotland.org).

## **‘Connect Us Too’**

### **Mental Health Programme 2019 launched**

Recently we launched our new Mental Health programme ‘Connect Us Too’. Working in partnership with Deaf Links, See Me and ITV SignPost with support from The ALLIANCE.

We have a series of accessible film clips in British Sign Language (BSL) with subtitles and voiceover on deafscotland YouTube channel – see below for the links.

Mental Health – Overarching: <https://youtu.be/QGtwffkjDJI>

Out Of My Head: <https://youtu.be/0benfedpl-8>

The Faces of Mental Health: <https://youtu.be/z7eU2dc8k2Q>

It's Good to Talk: <https://youtu.be/1f1IPZ8Plo>

## **Major events in the autumn to look forward to!**

### **First BSL National Summit – September 2019**

### **‘Connect Us Too’ Summit on Mental Health – October 2019**

Please get in touch with us at deafscotland if you're interested in the following below:

- 1.) Sponsorship opportunities** – we do have sponsorship opportunities for both events if you are interested in sponsoring.
- 2.) Workshop opportunities** – we have a small number of workshops available for anyone wishing to deliver a workshop.
- 3.) Volunteering opportunities** – if you are interested in volunteering with us at both / either conferences.

For more information or if you have any questions, please get in touch with us by email: [admin@deafscotland.org](mailto:admin@deafscotland.org).

## **deafscotland Membership**

Welcome back to all our members who have paid their membership fees. There is still time for those of you who are still thinking about it.

There are many benefits for members, for example, discounted tickets to our events, conferences and training programmes; our bulletin; and the opportunity to represent the deaf sector at meetings, consultation events and conferences. For more information on the benefits of deafscotland membership, go to our website: <http://deafscotland.org/who-we-are/our-membership/>

## **Disclosure: Protecting Vulnerable Groups (PVG)**

Do you or a member of your staff require a PVG? We can help.

We can countersign disclosure applications on behalf of other organisations which may be too small to become signatories themselves or for individuals who are self-employed and need to have a disclosure to work in their chosen field.

You might need to join the PVG (Protection of Vulnerable Groups) Scheme as you will be doing “regulated” work – working directly with children and/or protected adults, often in an educational or caring role.

For more information about PVGs and to book an appointment go to: <http://deafscotland.org/disclosure-for-working-with-protected-groups/>

## **Growing the Virtual Museum for the deaf sector**

We are building up the collection of exhibits on our virtual (online) museum. A small part will be made public shortly.

If you have any photographs, documents, film clips, audio clips related to deafness we would really like to host them in the museum. If you have equipment or technology linked to deafness, we can support you to create an exhibit for the museum. For more information, please email us: [admin@deafscotland.org](mailto:admin@deafscotland.org).

## **BSL translation**

We have translated our news / information into BSL (British Sign Language). Please use this link below to our YouTube page to find the information:

<https://www.youtube.com/playlist?list=PL7TPJkTbihG83sH4qXQr1Fv vxjzsDy6WA>

Best wishes, Janis & deafscotland Team

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## **From contactSCOTLAND-BSL VRS For All and 24/7**

contactSCOTLAND-BSL is the Scottish Government's fully funded online BSL/English interpreting video relay service (VRS) delivered by Sign Language Interactions (SLi).

From Saturday 1 June 2019, contactSCOTLAND-BSL will be:  
**VRS For All and 24/7** – 365 days a year.

For the past 3 years Deaf and Deafblind BSL users were able to contact any public body in Scotland as well as any of the 1,000s of third sector/voluntary organisations between the hours of 8am and 12 midnight.

Although ground-breaking when launched in 2016, and a first for any country in the UK (and further afield), it was felt that access could be further improved by incorporating the ability to contact anyone without restrictions. Either by number or by time.

Quote from Clare Haughey MSP

“...Now the service is being enhanced so that, for the first time, users will be able to contact anyone they wish and at any time, 24 hours a day, 365 days a year.

I'm delighted to be able to support this innovation to help the users of the service to live as independently as possible.”

After all, it is all about equity and opportunity. Direct and independent communication to book a party for your child can be as important as calling the local council or health centre. We are extremely proud to be delivering and developing contactSCOTLAND-BSL and look forward to taking this service to the next level.

Our slogan is 'Go on, who do you want to call' Now this is so fitting and so true.

Calling government to garages, from health centres to hairdressers or from charities to Chinese takeaways the opportunities are endless.

## **From Research Institute for Disabled Consumers (RiDC)**

### **Deaf and disabled researchers wanted – join now!**

The Research Institute for Disabled Consumers (RiDC) – [www.ridc.org.uk](http://www.ridc.org.uk) – is a leading UK expert in user-centred research involving disabled and older consumers. An independent charity with over 50 years' experience of specialist research, RiDC has an active consumer research panel.

**The RiDC panel consists of people of all ages throughout the UK who've a wide range of disabilities, experience, knowledge and insight.**

Or if you haven't signed up yet, just do it – now.

[Join the RiDC consumer research panel online now](#)

To sign up over the phone, ring us on 020 7427 2460. We'll ring you back at a convenient time for you.

[Find out more about RiDC's consumer research panel](#)

Check out a new product review website [called Rate it! – product reviews by and for disabled people](#).

Facebook: <https://www.facebook.com/RiDCUK/>

Twitter: [@RiDC UK](#)

Contact Chris Lofthouse: [chrislofthouse@ridc.org.uk](mailto:chrislofthouse@ridc.org.uk)

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## **From the Scottish Government Social Security Directorate**

The Scottish Government is planning to be responsible for the Personal Independence Payment (PIP) benefit from 2021.

We want to find out about the experiences people have when being assessed for PIP. This is so we can improve the assessment process and make it easier to understand.

We are hoping to start research as soon as possible. It should last until midway through next year sometime.

We will never give the participants name to anyone else.

We use what people tell us for research only. Nothing someone tells us will affect any the benefits they get.

We do everything we can to protect the participants identity and personal details. We will also ensure that the research session itself does not create any undue stress or anxiety. We will book BSL/English interpreters when required, who are registered with an appropriate registration body, and/or is somebody who the individual specifically requests.

Would you be able to help me find people that we can talk to?

Please contact Clare Young for more information by email:

[Claire.Young@gov.scot](mailto:Claire.Young@gov.scot).

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## **From Social Security Scotland Best Start Grant School Age Payment Now Open for Applications**

Social Security Scotland's new Best Start Grant School Age Payment is now open for applications on-line and by phone. Our stakeholder toolkit is also now available.

To make sure that people are aware of the payment and we get this additional money into the pockets of the families who need it we would once again appreciate if you could help raise awareness of the payment through your organisation and networks.

The payment itself will provide families in Scotland, who are on a low income, with £250 to help with the costs of a child starting school. People can apply around the time a child normally starts Primary 1 and if they get certain benefits or tax credits. For this year that means if their child is born on or between 1 March 2014 to 28 Feb 2015. Applications can be made from 3 June 2019 until 29 February 2020 either online at [www.mygov.scot/best-start-grant](http://www.mygov.scot/best-start-grant) or by contacting our Freephone helpline on 0800 182 2222. The helpline is open Monday to Friday from 8am to 6pm.

The Best Start Grant School Age Payment is the third in our Best Start Grant package of payments that is providing extra money to families in Scotland who are on a low income to help support their child during their early years. For that reason we are keen that people are aware of their entitlement and know how to apply. The assistance that you have already provided in helping promote the Best Start Grant Pregnancy and Baby and Early Learning Payments has been of enormous benefit. For instance within the first two days of the Early Learning Payment being launched in April we received over 6,000 applications. We want to build on this and with the valuable support that you provide to people and communities meaning that the payment could benefit the families you support any help you and your teams can provide in raising awareness and uptake will be indispensable.

To support you in this we have created a specific Best Start Grant School Age Payment toolkit containing materials for your use. This includes fact sheets on eligibility and how and when to apply, posters, articles that can be used in local newsletters and staff updates and social media posts. These can all be accessed on our website at <https://www.socialsecurity.gov.scot/what-we-do/stakeholder-resources> along with our previous toolkits. It would be extremely helpful if you could share this with your wider teams and networks. Also if you are able to share any posts from our social media channels @SocSecScot on Twitter and Social Security Scotland on Facebook that would be really helpful.

Please also let us know if you have a specific need in regards to communications products and we will do our best to accommodate this.

Social Security Scotland's Local Delivery Team are also on hand to attend events, meetings or staff training opportunities. Please contact us by email at [localdelivery@socialsecurity.gov.scot](mailto:localdelivery@socialsecurity.gov.scot) in the first instance and we'll be in touch.

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## **From the Health and Social Care Alliance Scotland (The ALLIANCE)**

### **Humans of Scotland Campaign**

The ALLIANCE is currently running a project that gives a voice to those living with long term conditions, disabilities, as unpaid carers and those working to provide support and services, through storytelling.

The project is social media based with stories being shared on Instagram, Facebook, Twitter and also on The ALLIANCE's website to reach as many people as possible. The stories take the form of a short body of text of 300 words and an accompanying photograph.

Here is a link to a call for stories on our website for more information: <https://www.alliance-scotland.org.uk/blog/news/human-of-scotland-series-call-for-stories/>

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## **From SignVideo Launches The UK's First Free BSL Business Directory**

SignVideo launches the UK's first Deaf British Sign Language (BSL) Business Directory on their app, with a key difference. SignVideo is investing in Deaf BSL entrepreneurs offering them, free of charge, the opportunity to attract more Deaf BSL customers to their services through a simple click.

The new BSL Business Directory aims to promote and build a new mindset that focuses on the development of a BSL "Ecosystem" concept within the Deaf BSL community.

Deaf tradespeople and/or business owners wishing to register their business on the SignVideo app BSL Business Directory are welcome to add themselves by [registering here](#) or visiting [www.signvideo.co.uk/business-directory](http://www.signvideo.co.uk/business-directory).

Download our app by searching "SignVideo" on the Apple or Play app store or from [here](#).

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# Letter from Edinburgh Health and Social Care Partnership

## Service User Questionnaire: Sensory Impairment Needs Assessment

Dear colleague

Many thanks for your input into the adult side of the sensory impairment needs assessment. Our workshops 1 and 2 have shaped the questions for service users, and I'm delighted to be able to send you now this [link](#) to the Council's consultation hub. The consultation with adults with sensory impairments and their carers living in Edinburgh starts today, and runs for the next six weeks.

The chief way we're going to gather the information is through the web link.

However, there are other ways that people can access the survey:-

- We are working on a protocol for gaining insight from BSL users, hands-on BSL users and Deafblind manual users with Deaf Action and this will be added to the hub web page ASAP. If more time is needed to gather insight given the delay on this, I have allowed for that in the project plan.
- Large print, Braille and various computer and language formats are available by contacting the Council's Interpretation and Translation service as indicated on the first page
- A pdf version of the questionnaire can be sent to you to circulate if service users prefer, and they can complete in writing and send to me (available soon – please e-mail me if you want this)
- My phone number is on the contact page if people want to complete the questionnaire over the phone

**Please publicise the link and the other ways of expressing views widely to your clients/patients/service users and their carers through all your communication channels including social media, encouraging everyone to complete it and ensuring they know the deadline of 17 July.**

Please forward to anyone missing from the circulation list.

I'm working on a date for our final meeting in late August/early September but as ever venues are presenting a problem! I'll be in touch soon with a write up of workshop 2 and meeting details soon.

You'll hear in due course from Iona and Lynsey what's happening on the children's side.

Kind regards, and thank you again for your support. Any questions, please let me know.

Susan Shippey, Strategic Planning and Commissioning Officer and See Hear Lead, Edinburgh Health and Social Care Partnership, Business Centre 1/8, Waverley Court, 4 East Market Street, Edinburgh EH8 8BG. Email: [susan.shippey@edinburgh.gov.uk](mailto:susan.shippey@edinburgh.gov.uk)

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## **From BBC Scotland**

### **BBC decision on free licences for the over 75s**

#### **The Future of Free Television Licences for Those Aged 75 and Over**

The BBC Board believes this is the fairest option to help the poorest pensioners. It is also the fairest option for all licence fee payers, as this means everyone will continue to receive the best programmes and services that the BBC can provide. We think it is important, that the BBC does not take on the role of making a judgment about poverty. Instead, the BBC Board has decided to use the UK Government's own framework. The UK Government sets and controls Pension Credit, not the BBC.

#### **Context**

As you may remember the UK Government decided to stop funding free TV licences for the over 75s in 2015. Under the Digital Economy Act, which the UK Parliament passed in 2017, the responsibility for deciding what the future of any concession should be rests solely with the BBC. Unlike the scheme that was funded by Government, any new scheme would need to be funded by the BBC from its budget for programmes and services. The BBC was required to consult under the Act. The feedback from the consultation was that there is no easy solution that everyone agrees.

Whilst many supported copying the concession, there was also strong support for reforming it. The BBC Board considered it significant that, across all of the feedback, many felt changing the concession was the right way forward, to help support those most in need, and ensure that the BBC could continue to provide a range of services that served all audiences. The BBC Board considered the issues very carefully. It has had detailed discussions about the advantages and disadvantages of a range of options using three criteria of fairness, financial impact and feasibility.

### **Fairness**

The Board believes this is the fairest option to help the poorest pensioners; it protects those most in need. It is also the fairest option for all licence fee payers as this means everyone will continue to receive the best programmes and services that the BBC can provide.

The Board recognises the points raised in the consultation around levels of take-up of Pension Credit, but thinks this is still the right course to take. The BBC will work with organisations representing older age groups and charities to help raise the visibility of Pension Credit as a way of claiming a free TV licence.

### **Financial Impact**

The funding available today for the BBC's UK public services is already 24% lower than if the licence fee had risen with inflation from 2010. The BBC will of course continue to find efficiency savings. Independent benchmarking found that the BBC spent less than 6% of its controllable spend on support activities and was within the most efficient 25% of global telecommunications and media companies.

Even if the BBC employed no presenters paid over £150,000 a year that would save less than £20m a year. If the BBC reduced pay for senior managers so that no manager were paid more than £150,000 a year, that would save around £5m a year. The new scheme will cost the BBC around £250 million by 2021/22 depending on take-up of the scheme.

The Board is clear that diverting £250m a year of the BBC's spend on programmes and services risks weakening the delivery of the BBC's mission and purposes - particularly in a much more competitive global market. Therefore, the cost of this new scheme will require difficult choices. In addition, the BBC will need to continue to find new savings and expand its commercial revenue to keep pace with audience expectations.

The acute financial pressures on the BBC remain in a very competitive, global marketplace where costs in key areas are rising much faster than general inflation. The Board believes this is going to be a significant factor in judgements about the level of the licence fee when it next comes up for review in 2021/22.

The impact of copying the previous concession would require unprecedented closures of services, including BBC Two, BBC Four, the BBC News Channel, the BBC Scotland channel, Radio 5live and 5live Sports Extra, and a number of local radio stations. The Board believes these closures would profoundly damage the BBC for everyone, especially older people who use the BBC the most. They would have a severe impact on the BBC's ability to deliver its mission to serve all audiences. These cuts would damage the creative economy, particularly in the nations and regions and make the BBC much worse value for money for those who do pay for their TV licence.

### **Feasibility**

The BBC Board recognises that its decision will now mean changes for around 4.6 million households consisting of two groups. Around 1.5m of those could be eligible for a free TV licence funded by the BBC, of which 900,000 currently receive Pension Credit. We estimate that up to 3.75 million households will need to pay, although this figure would reduce if more people aged over 75 took up Pension Credit. The Board considers it important that the BBC and TV Licensing take steps to support people to make this transition simple. This is a significant change for everyone.

So far as implementation is concerned, the BBC Board has decided that those aged over 75 who receive Pension Credit will be able to apply for a free TV licence using a self-verification scheme. And those households that will now have to pay for their TV licence will be able to pay by small instalments.

### **Role of Government**

The BBC Board considers it is vital that the BBC remains independent of Government. In the discharge of its legal responsibilities under the Digital Economy Act, the Board has taken what it is satisfied is the right decision, on the basis of all the material it considered.

The BBC Board recognises the strong feelings expressed during the consultation about the Government taking back responsibility and funding the existing concession. This is not a matter that the BBC can resolve. The BBC Board's view is that it is a matter for Government whether, in the light of the BBC Board's decision, Government would now wish to pay the additional costs to ensure that all over 75s could continue to receive a free TV licence. Or it could take back responsibility for the over-75s concession in its entirety, and pay for it in full.

The Board is satisfied that, in summary, the BBC cannot afford to do this without making the BBC substantially worse for audiences. It has done all it can reasonably to protect the poorest over 75s. The Board has made its decision, in the discharge of its statutory functions.

The BBC believes strongly that there needs to be a much more transparent public debate about funding settlements in future, rather than a process behind closed doors which does not involve the public. The BBC will begin to set out its case and consult with audiences in the run-up to the licence fee funding negotiations in 2021/22.

The Voice of the Listener and Viewer – which represents the interests of consumers – has suggested a Licence Fee Commission be established to set the level of the licence fee in the future. This is one option, among others, that deserves serious consideration and discussion. It is vital that the BBC and our audiences never again face a Government-imposed process with no consultation and public debate. It is vital that future licence fee decisions are evidence-based and made after proper consultation with the public and Parliament.

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## **From Glasgow Life Opportunity to be a Glasgow Life Mystery Visitor**

Get the most out of Glasgow Life.

Would you like to become a Mystery Visitor for Glasgow Life? Can you be objective? Do you have good observation skills? If so then Glasgow Life wants to hear from YOU!

No experience necessary – full training given.

For further details and to sign up email:

[mysteryvisitors@glasgowlife.org.uk](mailto:mysteryvisitors@glasgowlife.org.uk) or call 0141 276 9720 and ask for Gerry McVay.

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## **From Scottish Government Delivery of Disability Assistance to start in 2020**

Responsibility for all devolved benefits, including their funding, will sit with the Scottish Government from 1 April next year (2020), with delivery for disability benefits rolled out shortly after.

The system will have a redesigned application process and significantly fewer face to face assessments, which will be carried out through the agency by qualified assessors and audio-recorded as standard. There will be rolling awards with no set end points and those with fluctuating health conditions will not face additional reviews due to regular changes in needs related to their condition. We will also move the burden of collecting information from the client to Social Security Scotland.

For the full report click the following link:

<https://news.gov.scot/news/delivery-of-disability-assistance-to-start-in-2020>

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## **Children's Rights: Consultation on Incorporating the United Nations Convention on the Rights of the Child into our domestic law in Scotland**

I am pleased to let you know that we have today published a consultation on how best to incorporate the UNCRC into domestic law in Scotland. I invite your views on how Scotland's policy, law and decision making can take account of children's rights by incorporating the United Nations Convention on the Rights of the Child (UNCRC). Full details of this consultation are available on our [website](#).

The Scottish Government believes that delivering the rights of children and young people, as enshrined in the UNCRC, is fundamental to making children's rights real and Scotland becoming the best place in the world to grow up. The value of incorporation to children, young people and families in Scotland is that children's rights will be built into policy, law and practice so all children can benefit from and exercise these rights in their daily lives. Incorporating the UNCRC in Scotland will also enable people to defend their rights in the Scottish courts.

It is important that we hear your views as this will help us to legislate in this parliamentary session to incorporate the UNCRC into Scots law. Please note that the consultation will close on 14 August 2019. Any response received after this date is unlikely to be included in the consultation analysis.

Please feel free to forward copies of these consultation documents to anyone else that you think might have an interest in them. I would also welcome your support in promoting the consultation. The enclosed information sheet provides further background and explains how you can help.

If you have queries or can help us highlight the consultation at one of your organisation's events please contact Louise McCue [UNCRCIncorporation@gov.scot](mailto:UNCRCIncorporation@gov.scot).

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## **From NHS Greater Glasgow and Clyde eHEALTH INNOVATIONS**

There are a number of innovative eHealth projects going live across GGC and last week we highlighted two which are helping patients get their care more locally. The first is a joint project with NHS Western Isles. One of our orthopaedic surgeons, Grzegorz Sianos, who specialises in hand surgery, is offering video conference clinics in collaboration with physiotherapists in NHS Western Isles that allows patients in the isles to receive their initial assessments via video, in order to prevent unnecessary travel to mainland Scotland.

The second eHealth innovation is the introduction of remote video consultations on physiotherapy for patients with respiratory conditions which has now gone live in the north sector of NHSGGC. Thanks to a new streamlined approach to physiotherapy advice patients can seek information virtually rather than physically attending a traditional clinic setting. Accessing the service through an app from a phone, PC or tablet, allows the patient to remain at home or work and get the physiotherapy advice and support they need for their condition.

**You can find out about all these stories and more by visiting the website below:**

<https://www.nhsggc.org.uk/about-us/media-centre/>

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## **From ScotRail Ground-breaking new app for deaf customers on Scotland's Railway**

ScotRail has teamed up with InterpreterNow to introduce a new British Sign Language (BSL) app to Scotland's Railway, a first for the UK rail industry.

InterpreterNow is a service that delivers immediate access to online interpreting for deaf BSL users, enabling deaf and hearing people to communicate with each-other.

The service is available via a simple and straight forward app that can be used on both ScotRail staff and customer smartphones.

The pioneering app, launched today (Thursday 30 May), is designed to allow ScotRail to aid deaf customers in any part of their journey, from information on trains during time of disruption to customer queries at stations or ticket offices.

Customers will sign to an interpreter via the app through a video call, who will then relay the customer query to the member of ScotRail staff. The interpreter will then be able to sign the answer back to the customer.

### **From InterpreterNow with ScotRail**

InterpreterNow is Sign Language Interactions' video remote interpreting (VRI) service.

From Thursday, 30 May, ScotRail will become the first Train Operating Company in the UK to use the InterpreterNow British Sign language (BSL) App. InterpreterNow have been proud to work with Scotrail over the past 12 months leading up to this ground-breaking launch. InterpreterNow is a service that delivers immediate access to online interpreting for Deaf BSL users, enabling Deaf and hearing people to communicate with each-other. The service is available via a simple and straight forward app that can be used on both customer and employee smart phones. The service can be used in any part of the customers' journey. This could be on a train during times of disruption, or at a station when a customer has misplaced a personal item. By simply opening the app, connection is made to the online BSL/English interpreter, who will interpret between customer and Deaf staff member providing instant access. The app itself is very easy to use and requires no training. We've included a step by step user guide below and a video that allows you to see the app being used in a real-life scenario.

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## **From Equality and Human Rights Commission (EHRC)**

### **New Resources for Advisors**

We are pleased to share with you a selection of new resources. We hope these will help you when you're assisting someone who might have been discriminated against.

[Employment Toolkit](#) and Housing Toolkit – useful step-by-step guides for dealing with potential cases of discrimination.

The Commission recently funded Citizens Advice and Citizens Advice Scotland to produce these two online toolkits for those who are advising victims of discrimination – one focussed on employment and the other on housing.

Speaking about the toolkits, Citizens Advice Scotland's CEO Derek Mitchell said: "These toolkits are a great example of what joint working across organisations can achieve. They will enable people to identify instances of discrimination and take appropriate action, helping make our society fairer."

[New Scotland guide on discrimination and the benefits system](#) – a comprehensive resource for anyone working on discrimination issues in the context of benefits.

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## EVENTS

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### **From NHS Greater Glasgow & Clyde Moving Forward Together**

Moving Forward Together with the Third Sector to Transform Health and Social Care Services

Date & Venue: Wednesday 19 June, 12:00 to 4:30pm, Hilton Glasgow 1-9 Grosvenor Terrace, Glasgow, G12 0TA

Greater Glasgow and Clyde Health Board and the six Health and Social Care Partnerships have worked jointly under Moving Forward Together to develop a strategic Vision to transform health and social care services. The Vision describes new ways of working across the whole system to deliver safe, effective person centred and sustainable services to meet the current and future needs of the whole population.

Since the start of the year our focus has been on developing the internal cross-system leadership teams to drive the implementation of the Vision across Greater Glasgow and Clyde. We recognise that our ambitions to transform health and social care will not be achieved without the support of people – patients, carers and service users - and the organisations that support and represent them.

We have started engaging with the wider public to raise awareness of the Programme, our need to change and to ask ‘what matters most’ to ensure people’s views and experience shape our priorities and are at the heart of any redesign. You may have already participated in one of these meetings; however we’d now like to engage directly with our Third Sector partners to discuss the Vision and initial priorities to begin transforming health and social care.

Our intention is that this event is the first of what we hope to be many opportunities for us to; come together to strengthen old and develop new relationships; begin having conversations about the future of health and social care services; and to create the platforms for us to work alongside each other to meet the challenges we are all facing. We hope that someone from your organisation can attend and where appropriate would also ask that they are accompanied by someone who uses or supports someone to use health and social care services. In turn, we will have experts available from the Moving Forward Together Programme and from across a wide-range of health and social care services to begin

having meaningful discussion about how together we can transform health and social care for the better. Please note that places will be limited due to available venue size.

To register, find more about the Programme or other opportunities you can:

Email: [feedback@movingforwardtogetherggc.org](mailto:feedback@movingforwardtogetherggc.org) Call: 0141 201 9345

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### **From Glasgow Film Theatre**

The @Royal Conservatoire of Scotland BA Performance in BSL and English students take over @Visible Cinema at GFT this month, presenting Britain On Film: Protest! on Thursday 20 June, plus two RCS Student shorts. All tickets

£6.00. <https://www.facebook.com/events/285257685563614/>

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### **From the Scottish Government Improving children's rights.**

**Scottish Government Consultation on incorporating the UN  
Convention on the Rights of the Child.**

The Scottish Government is seeking views on how best to incorporate the UN's 'gold standard' for children's rights into Scots Law and improve the lives of children and young people.

Full details can be [found here](#). The consultation runs until **14 August 2019**.

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## **From Play Scotland**

**Play on the Longest Day, 21 June 2019**

**Playday 2019 – Play Builds Children**

The Playday 2019 theme aims to highlight the many ways in which play is beneficial to children and young people.

- **Play Builds Friendships** – playing allows children to interact with others, develop relationships, deal with conflict, and learn respect and tolerance.
- **Play Builds Resilience** – playing boosts children’s confidence, creativity, problem-solving skills and perseverance, enabling them to cope with stress and challenges throughout life.
- **Play Builds Health and Well-being** – being active through play helps children physically and emotionally, contributing to their health and happiness.
- **Play Builds Communities** – playing allows children to learn about the world around them, make connections, and develop a sense of identity and belonging.

Play Scotland invites everyone to join in '**Play on the Longest Day**' on **21 June**. Learn outdoors for a day, extend your playtime, close your street to traffic or have a 'playfest' in a local park.

Let **@PlayScotland** know of your plans!

Get involved and find out more at [www.playday.org.uk](http://www.playday.org.uk)

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## **From the Care Inspectorate**

**How are services helping children to be physically active?**

The Care Inspectorate are developing a new resource with the Scottish Government to inspire and motivate those working with children to increase the opportunities for children to learn and play in an active way. They would like to hear about examples from your service that help children to be active and develop positive relationships with physical activity.

You can email your examples to:

[myactiveworld@careinspectorate.gov.scot](mailto:myactiveworld@careinspectorate.gov.scot)

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## **From National Galleries Scotland**

### **BSL tours at National Galleries of Scotland**

Welcome to our exciting new programme of upcoming BSL tours, March to September 2019. All of our tours for adults are led by a Deaf guide in BSL. There will be a Deaf volunteer to greet you, and all participants are invited to enjoy light refreshments in our education rooms afterwards.

For more information on various BSL tours:

<https://mailchi.mp/nationalgalleries/bsl-march2019?e=2732580272>

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## **From Historic Environment Scotland**

### **Stirling Castle BSL Tours**

Join us to explore the Castle with Deaf tour guide John Hay, whose BSL tour will be translated into English by interpreter Linda Duncan. The tour will run at 10:30am and is included in the admission price.

On the same day at 3pm, we're running a free BSL tour of the Engine Shed - Scotland's national conservation centre. You can buy your tickets on the day or book your place in advance.

Tours will take place on: Saturday 22 June and Saturday 5 October 2019

For further information about the BSL tours, please contact:

Historic Environment Scotland Interpretation **Sally Gall**,

[sally.gall@hes.scot](mailto:sally.gall@hes.scot)

The link to the event online:

<https://www.stirlingcastle.scot/whatson/events/british-sign-language-tours/>

The link directly to the video detailing the events:

<https://www.youtube.com/watch?v=s5L7rbyTrc>

### **Edinburgh Castle**

Explore Edinburgh Castle and Edinburgh's Deaf history with Deaf tour guide John Hay, whose BSL tour will be translated into English by interpreter Linda Duncan. Tours will run at 10am, 12noon and 2:30pm and are included in the admission price. You can buy your tickets on the day or book your place in advance.

Tours will take place on Saturday 21 September 2019.

<https://www.edinburghcastle.scot/whatson/events/british-sign-language-tours>

Here is the link directly to the video detailing the events-

[https://www.youtube.com/watch?v=yPP6\\_fRkLJw](https://www.youtube.com/watch?v=yPP6_fRkLJw)

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## **From TPAS Scotland Annual Conference & AGM 2019**

The Tenant Participation Advisory Service Scotland are holding their annual conference and AGM 2019 at the Fairmont Hotel, St Andrews. From **Friday 6 December** until **Sunday 8 December 2019**.

More information will be made available soon.

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## **From West of Scotland Deaf Children Society Youth Group:**

18 June 2019 - Circus Skills

These sessions will be held at Deaf Connections from 7pm until 9pm (Trip venues will be confirmed nearer the time)

£3 per person

Please let us know if you are unable to attend.

Contact Carol on 07709 230783

We look forward to seeing you. Carol, Iain, Charlene, Rachel, Sarah, Stewart, Abbie, Rachel & Jac.

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## **From Hearing Link Scotland LinkUp Groups – dates announced for 2019**

Hearing Link will host two LinkUp groups in Scotland later this year for people living with hearing loss and their partners or family members.

The programme will take place on the following dates:

### **Edinburgh – 27 - 29 September 2019**

If you are struggling to manage your hearing and would find it helpful to share your experiences with like-minded people, then please get in touch.

LinkUps are led by experienced volunteers who have a sensitive understanding of what it means to live with hearing loss, many of whom also have personal experience. These courses aim to give you, a partner, family member or friend the information to help you each better manage the changes hearing loss can bring.

Communication support will be made available including hearing loops and Speech-To-Text-Reporting (STTR) where you can follow what is being said on a screen.

Accommodation and meals are provided. All you need to cover is your own travel costs.

To find out more about LinkUps and to register your interest in attending, visit [www.hearinglink.org/services/linkups](http://www.hearinglink.org/services/linkups).

Alternatively email [helpdesk@hearinglink.org](mailto:helpdesk@hearinglink.org).

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## **From National Records of Scotland Scotland's Census**

### **Outputs Events**

Scotland's Census 2021 are holding events in Edinburgh, Aberdeen, Glasgow and Dundee to discuss current plans for outputs, and further develop our plans.

These events cover geography, microdata, origin-destination data, plans for updating our Scotland's Census website, and the different ways in which we will present data and analysis.

These events will be on the following dates:

- Tuesday 18 June, 2019 – Clydeplan, Glasgow
- Thursday 20 June, 2019 – Endeavour House, Dundee

These events will update users about our on-going programme of output development. Your feedback will help us in developing our plans for Scotland's Census 2021.

If you are interested in attending one of these events please book a place on our [EventBrite page](#).

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## From V&A Dundee

### V&A Dundee Access Tours

V&A Dundee runs accessible tours for visitors with sensory loss. We offer monthly British Sign Language interpreted tours for D/deaf visitors and live described tours for those with a visual impairment.

These guided tours run on the first Monday and second Sunday of every month and have a capacity of 15 people. Tickets are free, can be booked online and be used by groups or individuals.

All tours run in the afternoon but the timings of each will vary slightly depending on the type of tour it is. We recommend people arrive 5- 10 minutes before the tour is due to start.

The three tours available are:

**Creating V&A Dundee** – the incredible story of the building's design and construction\*

**The Scottish Design Galleries** – our permanent collection showcasing over 500 years of Scottish creativity and innovation

**Our major exhibitions** – please check our website for more information

If you would like more information on any of these tours or what other facilities V&A Dundee has for visitors with sensory loss, please contact the museum on 01382 411611 or email [access@vandadundee.org](mailto:access@vandadundee.org)

## **From Edinburgh Health and Social Care Partnership**

The Lothian Deaf Counselling Service is now accepting referrals, either from individuals seeking counselling or from professionals. Health In Mind are delivering this service on behalf of NHS Lothian, which offers counselling in BSL without interpreter, or in English by a counsellor skilled in working with people with a hearing loss utilising assistive equipment as appropriate. This service is for adults residing in the NHS Lothian area, and can be delivered in a client's locality on request.

Further details are available [here](#).

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## VACANCIES / PUBLIC APPOINTMENTS

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### **New vacancies from the Scottish Government Golden Jubilee Foundation has three vacancies.**

**Post 1:** Strategic Level Experience of the Hotel/conferencing industry

**Post 2:** Strategic Understanding of Contracts and commissioning models of delivery service

**Post 3:** Chair of the Clinical Governance Committee

Do you think that you could provide any of the following skills/experience to enhance the board of the Golden Jubilee Foundation?

If so please see the links below for more information and how to apply:

Post 1: <http://bit.ly/2lpaK7f>

Post 2: <http://bit.ly/2QR4vNq>

Post 3: <http://bit.ly/2wGsbej>

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### **New College Lanarkshire – Chair appointment**

College Lanarkshire is one of the largest colleges in Scotland and operates across Lanarkshire and East Dunbartonshire with campuses in Cumbernauld, Motherwell, Coatbridge, Kirkintilloch, Hamilton and Broadwood.

For further information and to apply, please see: <http://bit.ly/2Jc14zQ>

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### **Scottish Social Services Council – Member appointments**

The Scottish Social Services Council protect the public by registering social service workers, setting standards for their practice, conduct, training and education and by supporting their professional development. By doing this we increase the protection of people who use services. Where people fall below the standards of practice and conduct we can investigate and take action.

For further information and to apply, please see: <http://bit.ly/2JeFjQ2>

## **Scottish Law Commission – Commissioner appointment (full time)**

The Scottish Law Commission was established under the Law Commissions Act 1965 for the purposes of promoting the reform of the law of Scotland, and reviewing the law with a view to its systematic development and modernisation.

Commissioners at the Scottish Law Commission must be committed to keeping Scots law at the forefront of developments in a changing world. Applicants must be a holder of a judicial office, an advocate, solicitor advocate, solicitor, or a teacher of law in a university.

For further information and to apply, please see: <http://bit.ly/30itGNk>

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## TRAINING

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### deafscotland Training

deafscotland offers a wide range of training: face-to-face and online - in areas such as **deaf awareness; human rights; working with integrated boards;** and **communication for all.**

We are putting together a new training programme. Members can book places and receive a discount. For more information, please go to our website: <http://deafscotland.org/what-we-do/training/>

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## AWARENESSbites



### AWARENESSbites online Deaf Awareness course

<http://www.scod.org.uk/scod-training/awarenessbites/>

deafscotland has teamed up with **AWARENESSbites** to provide quality online learning and development to front-line and public facing staff who may not be able to attend face-to-face training courses.

#### **We are offering two packages:**

Learn at your own speed – login and logout when suits and restart where you left off.

#### **The Package Contents:**

##### **Green package – £15 per user**

- Aimed at those who require to know the basics and may come across a deaf or deafblind person occasionally. This package can easily be completed in under 2 hours.

**Purple package – £28 per user**

- Aimed at those who would require a little more detail and understanding and meet deaf or deafblind people more frequently within their day to day service provision. This package can take between 2.5 – 3.5 hours depending on activities taken.

If you would like to purchase packages, please contact us directly at [admin@deafscotland.org](mailto:admin@deafscotland.org).

We would consider an organisational discount that offers value for money for large numbers of users.

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## Copy Deadline for the Next Issue

**The NEW deadline is on the 24th of the month.**

Please forward your contributions for the next bulletin to:  
[admin@deafscotland.org](mailto:admin@deafscotland.org).

We are happy to publish details about your news, information, events, training courses and conferences. Please send us the **English text** you want to be included in the bulletin.

If **you are not a member of deafscotland** and would like to advertise an event, training courses or conferences, please contact us at [admin@deafscotland.org](mailto:admin@deafscotland.org) before you send us the English text as there will be an admin charge.

### **deafscotland Disclaimer**

Where appropriate, information sources for the bulletin are noted in each article. Opinions expressed are not necessarily those of deafscotland. We cannot accept responsibility for the accuracy of information. No endorsement of services, events or products is intended or implied.

## Information for inclusion in the deafscotland Bulletin

We appreciate the time that you take to send us your training information, events, and news articles for the deafscotland bulletin. Sometimes we are not getting enough information, sometimes the information is not clear, and at other times, we have a great article, but no contact details.

In order that we get the information we need to put in the bulletin and you reach your intended audiences, we have put together a template that we would appreciate it if you use to send us information / articles.

We cannot use posters, but we are willing to “share” your posts on our Facebook and re-tweet your “tweets” on our Twitter account. You might have information on your website or YouTube or Vimeo in BSL – please share the links, so that we can.

Organisation Name	
Article / News Item	(Maximum 400 words)

Important date(s)	
Contact details for the bulletin	
Link(s) in social media – Facebook, Twitter, YouTube	
Organisation's Logo (if you want it included)	