



# deafscotland Bulletin December 2019

We want the Bulletin to be accessible therefore we **CANNOT** use the information in the form of posters, PDF, JPEG, GIF or publisher in the bulletin.

**\*\*PLEASE NOTE: at the end of this Bulletin is a template. If you want the information included in future Bulletins, please copy and use this template. If the information is not sent to us in the template, we will not include it. DEADLINE FOR SUBMISSIONS IS ON THE 24TH OF EVERY MONTH.\*\***

Thank you.

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## Monthly Newsletter for deafscotland Members

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### Festive message from deafscotland



deafscotland Board and staff team would like to take this opportunity to wish all our members a Merry Christmas and a Happy New Year. We are looking forward to the new year and to working with you all in 2020. We have exciting plans for 2020.

Our office will close for the festive period on Tuesday 24 December 2019 and re-open on Monday 6 January 2020.



### Save the date – Tuesday 17 March 2020

Connect and Capitalise Conference – ‘Right Design for Communication’

Our sixth annual conference will take place on Tuesday 17 March 2020. It will be in Glasgow at the DoubleTree By Hilton Hotel Glasgow Central. The conference theme will be **Connect and Capitalise - Right Design for Communication** and will focus on community assets, capacity building, volunteering and socio-economic development. Please see the

link for further information: <https://deafscotland.org/deafscotland-connect-and-capitalise-2020/#>

We hope to be able to announce the complete programme in the first Bulletin of 2020.

**Tickets** – Early bird tickets are now on sale at:

<https://www.eventbrite.co.uk/e/deafscotland-conference-connect-and-capitalise-right-design-for-communication-tickets-81716565447>

**Sponsorship opportunities** – if you are interested in sponsoring a part of the conference, please get in touch with us:

[admin@deafscotland.org](mailto:admin@deafscotland.org).

**Marketplace opportunity** – if you are interested in exhibiting a stall for the conference, please get in touch with us: [admin@deafscotland.org](mailto:admin@deafscotland.org).

## **deafscotland Annual General Meeting (AGM)**

Our Annual General Meeting (AGM) will be held on Wednesday 4 December 2019 at the Scottish Sensory Centre (SSC), Edinburgh at 10.00am-12.00pm. The meeting will start promptly at 10.15am.

Papers for the meeting have been circulated. Should you have any questions or would like further information, please get in touch:

[admin@deafscotland.org](mailto:admin@deafscotland.org)

## **deafscotland Membership**

FINAL NOTICE – The deadline for renewing membership has passed. If you have received this from a source that is not deafscotland, it will be because you have not paid your membership. If you wish to be reinstated as a member, you will have to contact us as soon as possible to make arrangements to pay your dues.

For further information on the benefits of deafscotland membership, go to our website: <http://deafscotland.org/who-we-are/our-membership/>

## **deafscotland Training Programme**

We offer a wide range of training: face-to-face and online – in areas such as **deaf awareness; human rights; working with integrated boards; and communication for all.**

If you are interested in one of our courses, please email us and we will put your name on our waiting list. Once we have enough people interested in a course, we will send out dates.

Remember our members get a discount. For further information, please go to our website: <http://deafscotland.org/what-we-do/training/>

## **Bespoke Training**

Remember we also offer bespoke / tailored training – this is very popular with our members.

If you have more than 10 members of staff you would like to receive training, then why not contact us to arrange a course delivered using examples specific to the work that you do. You might not have 10 members of staff, but you could share the cost with a partner organisation, so that both organisations benefit.

To request a meeting to discuss (which can be done through Skype/Facetime if you are not in the Glasgow / Edinburgh are) by emailing us: [admin@deafscotland.org](mailto:admin@deafscotland.org). If you are a BSL user, please do use [contactSCOTLAND-BSL](#) to contact us.

## **Your training / events**

As a member organisation, do you offer training and want to publicise it? Also hosting any events? Then tell us and we will include them in the Bulletin, on our website calendar and on our social media.

## **Training events around Scotland**

We are in the process of developing our website. We have imported the Calendar again, so we can advertise members' events on the website.

We get a lot of inquiries by phone and email from members of the public and professionals looking for training. We would like to include members' training courses on the website calendar so that people know what is available across Scotland. Contact us and we will include your courses and details.

Website link:

<https://deafscotland.org/what-we-do/events/calendar/>

## **Cross Party Group on Deafness (CPGD)**

The next meeting will be held on Wednesday 4 December 2019 at the Scottish Parliament, Edinburgh at 1.00pm-2.30pm.

Papers for the meeting have been circulated. If you would like to join the CPGD, please email the convenor, Mark Griffin MSP and copy us in.

## **Disclosure: Protecting Vulnerable Groups (PVG)**

Do you or a member of your staff require a PVG? We can help.

We can countersign disclosure applications on behalf of other organisations which may be too small to become signatories themselves or for individuals who are self-employed and need to have a disclosure to work in their chosen field.

You might need to join the PVG (Protection of Vulnerable Groups) Scheme as you will be doing “regulated” work – working directly with children and/or protected adults, often in an educational or caring role.

For more information about PVGs and to book an appointment go to: <http://deafscotland.org/disclosure-for-working-with-protected-groups/>

## **BSL translation**

We have translated our news / information into BSL (British Sign Language). Please use this link below to our YouTube page to find the information:

<https://www.youtube.com/playlist?list=PL7TPJkTbihG89OhThtt04eZEQ45qW1qOs>

Best wishes, Janis & deafscotland Team

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## **NEWS / INFORMATION**

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### **Making jury service more accessible for jurors**

The **Scottish Courts and Tribunals Service** will be offering a new service to people with a visual impairment or who are hard of hearing and have been cited to attend court as a juror.

Why are these changes being introduced?

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In February 2018, Lord Matthews published a report Enabling Jury Service that made a series of recommendations, including what reasonable adjustments and measures the SCTS could put in place to widen the accessibility for as many people as possible to serve on juries.

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In developing these services, we have worked closely with deafscotland and the Royal National Institute of Blind People (RNIB) who contributed to the training of our Jury Liaison Officers.

To read the full article, go to <https://www.scotcourts.gov.uk/about-the-scottish-court-service/scs-news/2019/11/28/making-jury-service-more-accessible-for-jurors>

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## **From The Scottish Government Mental Health Team**

I am writing to let you know that the Second Annual Progress Report of the Mental Health Strategy 2017-27 has been published on the Scottish Government website. The Annual Report sets out progress in delivering the Mental Health Strategy, and a range of actions and commitments that have been developed since the publication of the Strategy. The link is attached here: <http://www.gov.scot/ISBN/9781839603662>

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## **Hear 2 Listen: Accessible Counselling for people who are deaf or hard of hearing**

Are you feeling anxious, worried or stressed? Do you have things on your mind, such as a relationship problem or work situation? Or have you experienced a loss or bereavement and feel lonely and isolated? Perhaps that loss is your hearing...

Talking to an empathic listener can really help. I will provide a safe space for you to unburden yourself, in confidence, to someone who understands deafness and the issues surrounding hearing loss. Don't worry about not being able to hear; I will provide communication support (in English) for you.

So don't let your deafness/hearing loss prevent you from getting the support you need.

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As a **person-centred counsellor**, I will listen in a non-judgmental way, allowing you to explore your thoughts and feelings so you can begin to see things in a new light. I'm not an expert on you, and I won't be telling you what to do. But I will really listen to you.

For the past 17 years, I have been working with people across Scotland who have different levels of hearing loss, providing communication support as an Electronic Notetaker, enabling them to take part in different daily situations, such as personal and public meetings, university lectures and events. In 2016 I graduated from the University of Strathclyde with a **Post Graduate Diploma in Counselling and Psychotherapy**. I am registered (BACP), insured and a PVG Scheme member. I have been working as a bereavement counsellor with CRUSE since 2015, and also in private practice, helping **people with a wide variety of experiences and issues**.

Contact **Linda Wilson**

by email: [hear2listen@yahoo.com](mailto:hear2listen@yahoo.com)

or text: **07949 570466** Consulting Rooms in Glasgow and East Kilbride. Fees based on your financial situation.

## **Counselling changes lives**

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### **The Right to Food in 90 Seconds: New Animation**

The Scottish Human Rights Commission and Nourish Scotland have today launched a new animation on the Right to Food in Scotland. The 90 second animation explains what the right to food means, and what's needed to make it real for people in Scotland.

Produced by Media Co-op, the animation has been developed with input and advice from people who face barriers in accessing their right to food, people involved in producing food, and people involved in community food projects around Scotland.

You can watch the animation via these links:

- Right to Food Animation with BSL:  
<https://youtu.be/9qmAD2Z2zH8>

- Right to Food Animation without BSL:  
<https://youtu.be/mxLIQbCFJas>
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## **Access to services for Deaf people and the importance of Language Preference – Research Project by Jacqueline Barber**

The aim of the research is to design and test a tool with the guidance and feedback of the Deaf community, to improve access and communication within services for Deaf service users. This is to improve the recognition of experiences of Deaf people in accessing services and their language preference. This tool will be tested by a questionnaire being completed pre and post use to assess if there has been a change in responses after the tool has been put in place. The design and testing of the tool will inform this and future research on promoting Deaf awareness and the development of a standardised tool to recognise, monitor and support language development and use.

### **Dear Participant,**

Thank you for taking the time to read this email and contribute to the study. Please find below the links and instructions to complete each stage. Attached are the introductions and consent forms which contain detail about the study and the research process. Please sign and date the consent forms and return to the researcher prior to participation. Please note there are four stages to participation and all participants must be over 18 years old:

- 1: Complete [Language Preference Questionnaire \(LPQ\) A](#) based on a service of your choice
- 2: Complete the [Language Preference Scale \(LPS\)](#) and take a printed copy of the summary to the service of your choice.
- 3: Return to the service within six months and note any change in access.
- 4: Complete the [Language Preference Questionnaire \(LPQ\) B](#) based on the experience returning to the service.

This research aims to identify language preference of the participant with details regarding access to service experience. Due to the detail of the videos in the British Sign Language (BSL) version, it may be slower to load.

For further information on study results or any other information please contact me.

Best Regards,

Jacqueline Batchelor

[Jacqueline.Batchelor@northampton.ac.uk](mailto:Jacqueline.Batchelor@northampton.ac.uk)

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## **The Scottish Register for Language Professionals with the Deaf Community (SRLPDC)**

The **SRLPDC** used to be known as **SASLI** (the **Scottish Association of Sign Language Interpreters**). The organisation is in transition at the moment from SASLI to SRLPDC. We have a new Board and have set up a new Scottish Register.

We are aware that people need to know what is happening and we hope to have a statement online shortly. Work is being done on our public face – a new website and social media; and the Board is working on accessibility, inclusion and new practices.

In the meantime, more information is available on the SASLI website:  
<http://www.sasli.org.uk/>

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## **From BT: 8.4 million deaf people in the UK can't make calls to businesses independently**

- Phone calls still a vital communication tool for 80% of the deaf community, but poor experiences leave callers frustrated and dependent on others
- New Relay UK app, provided by BT, is set to better support the hard of hearing with calls, but 78% say frontline staff are a barrier to business accessibility
- 89% of the community want businesses to do more to make their services more accessible

Only 1 in 20 of those who are deaf or have hearing loss can complete tasks over the phone, according to a new survey, leaving 70% of the deaf community (8.4 million) to ask friends or family members for help with basic calls.

The poll<sup>i</sup>, commissioned by BT and in partnership with the UK Council on Deafness, reveals that despite the rise in digital technologies (such as web chat and social media), phone calls remain an essential form of communication for 80% of the deaf community, with 46% calling businesses at least once a week.

However, for many, the calling experience for everyday tasks such as booking appointments (90%), paying bills (53%) or purchasing products and services (53%), is poor, with certain services (such as healthcare and banking) inaccessible for a quarter of the deaf community.

The research comes as the Next Generation Text service provided by BT – which helps people with hearing and speech difficulties communicate over the phone – is rebranded to Relay UK.

The Ofcom regulated service translates text to speech and vice versa with the help of a specially trained Relay Assistant based in one of BT's contact centres<sup>ii</sup> around the country.

The new app offers an improved customer experience and new functionality. The technology, developed by BT, enables a user to easily make a call based on their own accessibility needs. The user can connect to a call by selecting one of three options: Type & Read, Speak & Read, or Type & Hear.

Available for download today<sup>iii</sup>, the new Relay UK app is free to use<sup>iv</sup> and is available to UK mobile customers in the UK.

The development of Relay UK has been led by BT on behalf of stakeholders across the deaf community, such as Action on Hearing Loss, UK Council on Deafness, National Deaf Children's Society and Hearing Link.

**Action on Hearing Loss, Scotland Director, Teri Devine said:** "There are approximately 1,000,000 people in Scotland who experience hearing loss and using the telephone remains a big barrier for them to communicate with friends and family, at work, with health care providers, banks and other services. Relay UK provides a vital text relay service to

help people communicate by phone with the use of a text relay assistant in real time. This service can be pivotal in keeping people with hearing loss and deafness in employment, access healthcare including emergency services and other services as well as help keep them in touch with friends and family.”

Find out more at [www.RelayUK.BT.com](http://www.RelayUK.BT.com)

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## **From the Scottish Government**

### **Raising awareness of the Patient Rights Charter**

To raise awareness of the Charter and ultimately to raise awareness of people’s rights and responsibilities in relation to health care and health services, we are working in partnership with NHS Inform, who have developed the attached digital promotion toolkit. [The toolkit](#) contains:

- Sample articles for newsletters, e-bulletins and intranet
- Posters and leaflets
- Sample posts for social media (Twitter and Facebook)

We would be grateful if you could please share the toolkit as widely as possible with the appropriate stakeholders.

We are also keen to raise awareness amongst harder to reach groups and would be grateful if you could suggest any organisations that could help us to do this.

We are planning to promote the Charter over a longer period of time and further promotion will include:

- developing animations explaining what the Charter is – this will be available within the digital toolkit on NHS Inform in due course;
- national promotion campaign on NHS Inform website early in new year.

### **Alternative formats**

We have translated the Charter into five languages: Arabic, Urdu, Polish, Romanian and Traditional Chinese These are available on the Scottish Government and NHS Inform website. The Charter is available in [BSL format](#) and we also have braille copies available on request.

We are currently in the process of developing an Easy Read version and shared the draft with user testers and are currently considering their feedback.

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## CONSULTATIONS

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### From the Scottish Government

We are pleased to inform you that the Forensic Medical Services (Victims of Sexual Offences) (Scotland) Bill was introduced to the Scottish Parliament on 27 November 2019.

Full details including a link to the Bill, accompanying documents and impact assessments are available from the Bill webpage:

<https://www.gov.scot/policies/violence-against-women-and-girls/forensic-medical-services-for-rape-victims/>

Subject to its successful passage through the Scottish Parliament, the earliest commencement date for the Bill will be April 2021.

The Bill will provide a clear statutory duty for health boards to provide forensic medical services for victim of rape, sexual assault or child sexual abuse and will ensure that an individual's holistic healthcare needs are paramount.

The Bill will also set out provision for health boards to retain certain evidence from a forensic medical examination (which may support any future criminal investigation or prosecution), even if a victim does not wish to report the incident to the police or are undecided about doing so.

Victims who self-refer will be able to access the healthcare support they need, even if there is a reason why they do not require or want to have a forensic medical examination.

In self-referral cases, evidence from a forensic medical examination will be kept by the health board for a specified period (to be set out in regulations) and will only be transferred to the police, if and when the victim chooses to make a police report. Victims can also decide to have the evidence destroyed before the retention period has expired and to request the return of their property, if they so wish.

Together, these statutory duties will underpin the work of the Chief Medical Officer for Scotland Rape and Sexual Assault Taskforce and will put beyond any doubt that the responsibility for the delivery and continuous improvement of forensic medical services for victims of sexual offences rests with Health Boards.

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## **Hello from Historic Environment Scotland**

Historic Environment Scotland (HES) are looking for people to take part in research they're carrying out on their digital archives and data services. You're receiving this email because we are very keen to make sure that we obtain as many diverse views as we can and we hope you can share this survey with your membership. We want to explore what our online and digital services mean to you and there are links and information about these websites below. We are therefore sending this email out to a number of equality related organisations and individuals already working in and with HES across Scotland to help us understand how best our online and digital archives can be of interest to you and how you might use them as individuals and as groups.

These websites, including [Canmore](#), [PastMap](#) and [Scran](#), contain thousands of images, videos and audio files telling the stories of Scotland's past.

From layered maps of archaeological data to details on listed buildings, HES want to understand if and how you would use these portals to Scotland's history and heritage. What would you expect to find? What is missing? Your views can shape the future of these public services.

### **Prizes to be won**

HES are looking for participants to take part in interviews both face-to-face and through services like Skype. Let us know if you're interested in taking part in an interview by filling out a short, five minute survey telling us a little more about you.

Complete the survey and be entered into the prize draw to win a £50 Amazon Voucher. If you are selected for an interview, you'll also receive a £10 Amazon Voucher.

<https://www.surveymonkey.co.uk/r/B8X7G5X>

This survey will take around five to ten minutes to complete. HES will use your valuable feedback to help improve online access to Scotland's past, places and traditions.

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## **EVENTS**

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**From Forth Valley Sensory Centre**

**Winter Fayre from 10am-2pm on Friday 6th December.**

We are delighted to welcome the Windsor Park School choir to the event. The children will be singing and signing, traditional Christmas Carols. There will also be a performance by the Sensory Singers as well as lots of home baking and a wide variety of stalls. Big thanks to Tunnocks, Solicitors for Older People Scotland, Mitie, Tindell Grant, Slimming World, Innoflate Livingston and Divergent Games Escape Rooms Falkirk for their support and raffle prize donations.

Stalls include; Your Wellness in Mind, Aloe Vera Products, Poured With Love, Wax Melts by Jenni, Paula's Pearls and More, Reflexology Sessions with Shirley, Handmade Bath Bombs by Nessmah, Oh... Sew Nice handmade textile goods, Redi Made Jewellery, Handmade Christmas Wreaths, Mobile Build Your Bear, Windsor Park School, Recycled Wood and Textile Gifts by Valerie and Craigside Farm Crafts. Come along and join in the fun.

Free entry!

<https://www.forthvalleysensorycentre.org/2019-winter-fayre-6th-december/>

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## **From contactSCOTLAND-BSL**

Webinar - Thursday January 2020, 2.30pm - 3.30pm

contactSCOTLAND-BSL is the Scottish Government's online BSL/English Interpreting Video Relay Service (VRS).

This webinar will cover news, updates and developments of the service that includes the service going 24/7 and VRS for All plus much more. There will a short presentation, video and plenty of time for questions and discussions.

A unique opportunity for public and third sector services to gain knowledge and understanding of contactSCOTLAND-BSL and how it can dovetail into front-line services.

The Webinar will be delivered in English & BSL.

As we say... Go on, who do you want to call?

You can sign up to the webinar

here: <https://www.eventbrite.com/e/contcatscotland-bsl-webinar-tickets-84737097941>

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## From The Equality and Human Rights Commission

You still have time to book onto our free Transport Accessibility and Discrimination Event being held on Tuesday 10 December 2019 at Grassmarket Centre in Edinburgh.

This event will start at 10.30am (registration, tea and coffee are available from 10.00am) and finish at 1.00pm. Lunch will be provided.

The Equality and Human Rights Commission are hosting this event because we have launched a legal support project for transport. The project will provide legal support and assistance to disabled people and older people who have experienced discrimination when using public transport. The sort of support and assistance we are providing includes advice for advisers, taking cases in-house and providing funding for solicitors who are representing clients.

The event will provide you with the opportunity to:

- Find out about the scope of the project, what we hope to achieve, and the circumstances in which we can fund solicitors who are representing clients and when we can take cases in-house
- Learn how to identify what is disability and age discrimination when using transport and understand your options when progressing a case
- Participate in a roundtable discussion about the persistent barriers to accessing public transport and what we can do to change this
- Chat to colleagues and enjoy some food at our networking lunch

To book a place please email [eventsscotland@equalityhumanrights.com](mailto:eventsscotland@equalityhumanrights.com) with the following details:

- Name
- Organisation
- Dietary requirements
- Details of any reasonable adjustments required

If there is anyone else in your organisation or networks who you think would be interested in attending the event please forward this invitation on to them.

If you have any questions regarding the project (questions not related to this event) please contact the project by email at [transportproject-scotland@equalityhumanrights.com](mailto:transportproject-scotland@equalityhumanrights.com) or phone on 0141 228 5959.

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## **Generations Working Together**

### **Glasgow and East Dunbartonshire Intergenerational Meeting**

We have now confirmed the next meeting date and venue and you can register online now. The next meeting will take place on **Friday 14/02/2020** at 2.00- 4 pm in the community room of Ron Davey Enterprise Centre, 10 Vulcan Street, Glasgow G21 4BP in Springburn. <https://generationsworkingtogether.org/events-training/glasgow-and-east-dunbartonshire-intergenerational-network-meeting-14-02-2020>

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## **From YourLocalCinema**

### **2,500 Accessible, Inclusive, Subtitled/Captioned Cinema Shows!**

800+ **Star Wars** shows! 2D, 3D, IMAX & Triple bill shows.  
Also: Frozen 2, Terminator, Doctor Sleep, Aeronauts, The Irishman, Midway, Good Liar, Luce, Joker, Sorry We Missed You, Maleficent, Addams Family, Judy, Zombieland & more!

Visit the [YourLocalCinema](#) website for listings and subtitled trailers

To make it easier to find what's subtitled in cinemas near you, [let us know](#) the cinemas/areas you'd like listed and we'll create a personal web page - just for you! Bookmark it on your computer or phone and view it often to see what's on nearby

**YourLocalCinema** [subtitles@yourlocalcinema.com](mailto:subtitles@yourlocalcinema.com)

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**EU Citizens Rights Project** have partnered with **COSLA** and the **International Office for Migration (IOM) in Scotland** to offer a series of briefing events about Brexit, citizens' rights and the EU settlement Scheme for local authorities and national organisations supporting EU/EEA citizens and their family members.

Attendees will be signposted to any relevant materials and support tools, such as Home Office toolkits, and specific advice services for citizens who need to apply to the EU Settlement Scheme.

If you have received enquiries about these matters, we hope that these events will provide you with useful information on these issues.

These free briefing sessions will:

- Give attendees a clear understanding of the EU Settlement Scheme (the new immigration status that EU citizens will need to apply for after Brexit)
- Explain the changes to EU citizens' status, and when these will come into effect
- Explain possible changes to EU citizens' rights to work, study, access public services, and to vote.
- Signpost sources of further information and support from COSLA, Citizens Advice Scotland, IOM and others.
- Give practical information on the steps EU citizens, and the organisations that work with them, can take to resolve any problems.

We are holding briefing sessions across Scotland.

- **DUNDEE:** Friday, 6 December 2019, 09:30 – 12:30, Dundee Voluntary Action (Camperdown & Dundhope Rooms), 10 Constitution Road, DD1 1LL - (register [here](#))
- **GLASGOW:** Wednesday, 18 December 2019, 09:30 – 12:30, Renfield St. Stephens Centre (Kirk Lounge), 260 Bath St, G2 4JP (register [here](#))

We are planning to hold further events in Aberdeen, Inverness and perhaps in the Borders after the New Year.

I hope someone from your organisation will be able to join us. Additionally, if you know any other organisations that you think would benefit from attending, please do forward this email on to them.

If you have any questions, please contact **our project team** at [info@citizensrightsproject.org](mailto:info@citizensrightsproject.org)

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## **From Play Scotland**

We're delighted to announce our programme for the launch of our 5 year strategy and to invite you to come and participate in discussions to help influence the play agenda in Scotland. The event will be held on **Saturday 7th December at The Barracks, Stirling.**

The programme, which will be chaired by Margaret Westwood also includes

- Maree Todd, Minister for Children and Young People (to be confirmed)
- Dr Susan Elsley - The Play Strategy Review initial findings
- Keynote address from Mike Greenaway, Director Play Wales and Dr Wendy Russell - How a Play Sufficiency Duty benefits everyone
- Active Nation Commissioner Lee Craigie (to be confirmed)
- Cherie Morgan and Dr Jenny Wood - Developing Place Standard Tools for Children and Young People
- Valedictory addresses from Alison Motion, Harry Harbottle and Jane Brumpton (for Jean Carwood-Edwards)
- Play Council discussions facilitated by Theresa Casey

The event is free to attend and refreshments will be provided. The day will also feature our AGM.

To book tickets, go to <https://www.eventbrite.co.uk/e/annual-play-council-meeting-and-play-scotland-agm-tickets-78163602439>

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## VACANCIES / PUBLIC APPOINTMENTS

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### From Public Appointments

Scottish Ministers are appointing a **new Chair** to **Dumfries & Galloway College**.

For more information and to apply please see: <http://bit.ly/2OMbfLR>

Scottish Ministers are appointing a **new Chair** to **Borders College**.

For more information and to apply please see: <http://bit.ly/35E6HOG>

Following a decade of investment in our museums and collections, and with the successful completion of the £80 million transformation of the **National Museum of Scotland** behind us, we are seeking a **new Chair** of our Board of Trustees to lead our ambitious plans for the future.

To apply, please see: <http://bit.ly/2OqfVYX>

Scottish Ministers are looking for a **member** to join the **NHS Golden Jubilee Board** who has experience of delivering services through contracts and commissioning. I would be very grateful if you could cascade this vacancy through your organisation and networks. For further information on this appointment and to apply, please see:

<http://bit.ly/2rbyNSH>

Scottish Ministers are appointing a new **Chair to West College Scotland**. The appointment will be for **up to four years from 3 March 2020**. For further information and to apply, please see:

<http://bit.ly/2pIn1UV>

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## TRAINING

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# AWARENESSbites



### **AWARENESSbites online Deaf Awareness course**

<https://deafscotland.org/what-we-do/training/awarenessbites/>

deafscotland has teamed up with **AWARENESSbites** to provide quality online learning and development to front-line and public facing staff who may not be able to attend face-to-face training courses.

We are offering two packages: Green and Purple

#### **The Package Contents:**

##### **Green package – £15 per user**

- Aimed at those who require to know the basics and may come across a deaf or deafblind person occasionally. This package can easily be completed in under 2 hours.

##### **Purple package – £28 per user**

- Aimed at those who would require a little more detail and understanding and meet deaf or deafblind people more frequently within their day to day service provision. This package can take between 2.5 – 3.5 hours depending on activities taken.
  - **Please note** the system cannot take multiple log-ins so please make sure you have enough time to complete the course before starting.
  - If you would like to purchase packages, please contact us directly at [admin@deafscotland.org](mailto:admin@deafscotland.org).
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## SCOTTISH PARLIAMENT PQs, MOTIONS AND DEBATES

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**Question S5W-25652: Mark Griffin, Central Scotland, Scottish Labour, Date Lodged: 04/10/2019**

To ask the Scottish Government how many Fair Start Scotland participants in each local authority area have reported deafness or partial hearing loss.

**Answer:** <https://www.gov.scot/publications/scotlands-devolved-employment-services-statistical-summary-3/pages/4/>

There is no breakdown with this level of detail.

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## Copy Deadline for the Next Issue

The deadline for inclusion is on the 24th of every month.

Please forward your contributions for the next bulletin to:  
[admin@deafscotland.org](mailto:admin@deafscotland.org).

We are happy to publish details about your news, information, events, training courses and conferences. Please send us the **English text** you want to be included in the bulletin.

If **you are not a member of deafscotland** and would like to advertise an event, training courses or conferences, please contact us at [admin@deafscotland.org](mailto:admin@deafscotland.org) before you send us the English text as there will be an admin charge.

### deafscotland Disclaimer

Where appropriate, information sources for the bulletin are noted in each article. Opinions expressed are not necessarily those of deafscotland. We cannot accept responsibility for the accuracy of information. No endorsement of services, events or products is intended or implied.

# INFORMATION FOR INCLUSION (ARTICLES) IN THE DEAFSCOTLAND MONTHLY BULLETIN

We appreciate the time that you take to send us your information, training, events, and news articles for the deafscotland bulletin. Sometimes we are not getting enough information, sometimes the information is not clear, and at other times, we have a great article, but no contact details.

In order that we get the information we need to put in the bulletin and you reach your intended audiences, we have put together a template that we would appreciate it if you use to send us information / articles.

We cannot use posters, but we are willing to “share” your posts on our Facebook and re-tweet your “tweets” on our Twitter account. You might have information on your website or YouTube or Vimeo in BSL (British Sign Language) – please share the links, so that we can.

**IMPORTANT NOTICE:** DEADLINE FOR NEXT MONTHLY EDITION – 24TH DAY OF EVERY MONTH

Organisation's name	
Article / news item	(Maximum 400 words)
Important date(s)	

Contact details for the bulletin	
Link(s) in social media – Facebook, Twitter, YouTube	

**ALL ARTICLES TO BE EMAILED TO:**  
[admin@deafscotland.org](mailto:admin@deafscotland.org) BEFORE THE 24TH DAY OF EVERY MONTH.

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<sup>i</sup> The consumer research poll was conducted with the support of UK Council on Deafness, between 15.10.2019 - 23.10.2019, with 129 nationally representative UK Adults who are deaf or hard of hearing

<sup>ii</sup> In the past year, BT's call centres handled around 33 million calls at an average of 93,000 per day

<sup>iii</sup> Relay UK supports Android 6 upwards and iOS 10 upwards. A desktop version to replace the NGT Lite app for Windows PCs and Macs will be available during 2020. Relay UK is available in English only

<sup>iv</sup> Relay UK is free to use, but users will still be charged the standard rate to make a call as determined by their call plan