

Face Covering Exemptions

Reasonable Adjustment Solutions

Face coverings became mandatory in Scotland on public transport on 22 June and in shops on 10 July 2020.

It is important to recognise that not everyone can wear a face covering.

People are exempt if:

- They have a disability or health condition that means they cannot put a covering on.
- A covering will cause them severe distress and anxiety
- They need to communicate with someone who relies on lip reading
- They have a reasonable need to eat, drink or take medicine

There is no requirement to obtain evidence in the form of a letter from a doctor or government that you are exempt. If you have a condition which means you cannot wear a face covering you need only advise if asked that you cannot wear a face covering because you are exempt for one of the reasons listed above.

Disabled people should never face intimidation for not wearing a covering.

Reasonable Adjustment Solutions

Download our Poster / pocket size card with key messages

[Download the poster](#) (PDF)

[Download the poster](#) (PNG)

Euan's Guide Free Exemption Badges

www.euansguide.com/news/face-mask-exempt-badges/

The Thistle Assistance App now supports face covering exemption message

www.thistleassistance.com/get-the-app/

First Bus Exemption Card

www.firstgroup.com/uploads/node_images/face-covering-exemption-extra-help-travel-assistance-card-12-06-20.pdf

Further information and resources about face coverings can be found here:

Scottish Government guidance

www.gov.scot/publications/coronavirus-covid-19-phase-2-staying-safe-and-protecting-others/pages/face-coverings/

Transport Scotland guidance

www.transport.gov.scot/coronavirus-covid-19/transport-transition-plan/advice-on-how-to-travel-safely/

Easy Read Guide from Keep Safe on face masks

www.keepsafe.org.uk/mask

Legal Spark Solicitors press release about disability discrimination

<https://www.legalspark.scot/news/2020/7/8/covid-19-face-masks-in-public>